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BOX 156

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1 - Copy to All Sector Chiefs  
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SEP 14 1995

TO : See Distribution  
FROM : FC MAJ GEN GC TOUSIGNANT  
DATE : 13/9 12<sup>th</sup> September, 1995  
SUBJECT : INFORMATION COLLECTION AND REPORTING

Reference:

A. FRAG ORDER 22 dated 14 August, 1995.

1. Attached are new Information requirements which reflect the change of mandate and Force reduction.

2. Components of the force (MILOB, Contingent and CIVPOL) have been given specific collection tasks and responsibilities for reporting in accordance with their tasks at the reference. This does not mean that any component of the Force is absolved from reporting information which comes to their attention. Rather the intent is to quickly and efficiently channel the information to the pertinent component for reporting so as to:

- a. Prevent duplication of collection and reporting efforts;
- b. avoid recycling reports of incidents and information; and
- c. coordinate analysis at the Sector Headquarters and above.

3. The questions posed under each of the indicators, are provided as guide to the type of information being sought and should not be considered as limiting collection to only these questions.

4. Reporting will continue using existing reports as follows:

a. Security information:

(1) Critical incidents are to be reported immediately as an Incident Report. Examples of events which are worthy of an Incident Report are

(a) death, injury or the threat of physical violence to a member of the UN or the International Community;

(b) weapon discharge by a UN member;

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- (c) demonstrations or rallies against UNAMIR;
- (d) military operations by the RPA or FRGF;
- (2) all other incidents and events are to be reported in periodic and daily Situation Reports;
- b. Reconciliation/Rehabilitation:
  - (1) requests by the civil authorities or urgent needs for relief and assistance are to be reported in the Situation Report; and
  - (2) summaries of reconciliation and rehabilitation efforts are to be reported in the appropriate weekly or monthly report.



GC TOUSIGNANT  
Maj Gen  
Force Commander

ANNEXES:

ANNEX A - MILOB Collection Tasks

DISTRIBUTION LIST

Action

List C

Information

DFC  
CMO

# INFORMATION COLLECTION PLAN - SECURITY

CONCERNS	INDICATORS	SOURCES	COLLECTED BY	ANALYSIS BY	REPORTED TO
<u>EXTERNAL</u>					
A. What is the situation in neighbouring countries?	1) statements by officials concerning refugees, FRG and current Government	Intl Press SRSGs UN Agencies UNHQ Embassies NGO	G2 SRSG UN Agencies G2/SRSG SRSG/G2 * MILOB	G2	FC/SRSG
	2) events which may result in civil unrest or war				
	3) action against those suspected of genocide				
B. What is the capability and readiness of the FGRF/ Militia for military operations?	1) incursions into Rwanda by FGRF/Militia/"Bandits"	NGO UN Agencies Refugees RPA	* MILOB Un Agencies * MILOB * MILOB	G2  G2 G2	FC/SRSG
	2) acts of sabotage, killing of civil leaders				
	3) arms shipments				
	4) military training				
	5) move of troops or equipment close to border				
	6) rate and aim of cross-border incursions				
C. What is the situation of Refugees in the camps?	1) arrests by host nation authorities	UNHCR Returnees Civil Auth Intl Press	UNHCR * MILOB/UNHCR * MILOB G2	G2/UNHCR G2	SRSG UNHCR/SRSG UNHCR/SRSG UNHCR/SRSG
	2) criminal acts in camps				
	3) availability of food				
	4) mass movement away from camps				

CONCERNS	INDICATORS	SOURCES	COLLECTED BY	ANALYSIS BY	REPORTED TO
D. Is the prison system functioning properly?	1) overcrowding and living conditions	UNHCHR	UNHCHR	CIVPOL/HR	SRSG
	2) number detained without conviction	Min of Interior Local Authority	UNHCHR CIVPOL/UNHCHR		
	3) maintenance of records				
	4) legal period of custody at each level of facility .				
	5) expedient investigation of accusations				
E. Are the citizens adjusting to the new situation?	1) complaints of locals	UNHCR Local Authority	UNHCR *MILOB/UNHCR	HAC/IOC	SRSG SRSG/FC
	2) incidents of harassment	Locals	*MILOB/UNHCR	HAC/IOC	SRSG/FC
	3) presence/absence of men/people in the community				
	4) problems of Local Authority				
F. Has the economy resumed?	1) cost of living/rate of exchange	Min of Rehab Local Authority	UNDP/UNREO *MILOB	IOC HAC/IOC	SRSG SRSG/FC
	2) black market activity/goods	Locals	*MILOB	HAC/IOC	SRSG/FC
	3) activity/presence of markets	NGOs	*MILOB	HAC/IOC	SRSG/FC
	4) opening of new businesses				
	5) exports and imports				

CONCERNS	INDICATORS	SOURCES	COLLECTED BY	ANALYSIS BY	REPORTED TO
G. How close are utilities to their pre-war capacity?	1) non-operational facilities 2) capacity of operational facilities 3) problems and shortfalls	Local Auth Facility Op NGOs Min of Rehab	* MILOB IOC	IOC/HAC	G2
H. What is the situation on housing and land ownership?	1) number and duration of people living in transit camps 2) percentage of people without homes 3) community plan for settlement of land disputes and shortages	Min of Rehab UNHCR NGOs Local Authority Locals	HAC/IOC UNHCR * MILOB * MILOB * MILOB	HAC/IOC HAC/IOC HAC/IOC HAC/IOC	SRSG
I. What is the situation of food production?	1) percentage of land cultivated 2) anticipated harvest yield 3) availability and cost of food in markets 4) amount of food in community 5) absence of seed for planting	Min of Rehab WFP NGOs Local Authority Locals	HAC/IOC * MILOB	HAC/IOC	SRSG

CONCERNS.	INDICATORS	SOURCES	COLLECTED BY	ANALYSIS BY	REPORTED TO
J. Is there a will for the Refugees to return home?	1) number of returning refugees	UNHCR	UNHCR	HAC/IOC	SRSG
	2) rumours in the camps	NGOs	* MILOB/HAC		
	3) difficulties at border crossings	Returnees			
		Local Authority			
	4) method of return	Locals			
K. What is the commitment of the NGOs?	1) future plans	Min of Rehab	IOC/UNDP	IOC	SRSG
		IOC	IOC		
	2) level of activity	NGOs	* HAC/MILOB	HAC/IOC	
	3) problems being encountered	Local Authority	* MILOB	HAC/IOC	

# INFORMATION COLLECTION PLAN - RECONCILIATION

CONCERNS	INDICATORS	SOURCES	COLLECTED BY	ANALYSIS BY	REPORTED TO
A. Does the government promote reconciliation?	1) remarks made by government officials	Intl Press	G2	HAC/IOC	FC/SRSG
	2) rallies/parades and their message	Rwanda Media	SRSG		
	3) messages in national media	Local Authority Govt Ministers	MILOB SRSG/UNDP/HAC	HAC/IOC	SRSG/FC
B. How effective is the government at governing?	1) sufficient trained staff	Local Authority Govt Ministers	MILOB SRSG/UNDP/HAC	HAC/IOC	SRSG/FC/G2
	2) policies				
	3) means/ability to communicate				
	4) offices and equipment to work with				
C. Is the legal system functioning effectively?	1) sufficient trained staff	UNHCHR	UNHCHR		SRSG
	2) offices and equipment to work with	Min of Justice Local Authority	UNHCHR MILOB/UNHCHR	G2/UNHCHR	SRSG/FC
	3) caseload				



CONCERNS	INDICATORS	SOURCES	COLLECTED BY	ANALYSIS BY	REPORTED TO
<u>INTERNAL</u>					
A. How effective is the Gendarmerie?	1) number of police working 2) complaints against the police 3) number of crimes under investigation 4) means/limitations of communications 5) ability to respond to situations 6) relations with people	Gendarmerie Civil auth Locals	CIVPOL * MILOB * MILOB/CIVPOL	Commissoner G2	SRSG FC/SRSG
B. Is the RPA preparing for an attack?	1) increase troops along border 2) appearance of new weapons 3) preparation of defensive positions 4) rumours of RPA incursions outside Rwanda	MILOB	* MILOB	G2	FC/SRSG
C. Are abuses to Human Rights occurring?	1) illegal/irregular arrests 2) instances of torture 3) deliberately inhumane conditions	UNHCHR Civil Auth Locals RPA	UNHCHR * MILOB/CIVPOL * MILOB * MILOB	G2	SRSG FC/SRSG