

[6 CONFIDENTIAL]

UN ARCHIVES

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SECRET

Copy No of

UNAMIR  
FORCE HQ  
Kigali

Dec 94

3000.15 (OPS)

See Distribution

SUBJECT: OPERATION ORDER NO 22.

References:

- A. Z723 Sheet 40 BUTARE, Ed 1 1:50,000
- B. Z723 Sheet 31 GIKONGORO, Ed 1, 1:50,000
- C. Z723 Sheet 17 KIGALI, Ed 1, 1:50,000
- D. Z723 Sheet 23 GITARAMA Ed 1, 1:50,000
- E. Z723 Sheet 26 KIBUNGO Ed 1, 1:50000

1. SITUATION

a. Op RETOUR is an Op planned for the return of IDPs to their Home Communes. This Op aims at relocating IDP population, mainly concentrated in the Prefecture of GIKONGORO to their Home Communes, principally in the Prefectures of GITARAMA, BUTARE and South KIGALI.

2. MSN. UNAMIR to provide security in support of Op RETOUR.

3. EXECUTION.

a. General Outline. UNAMIR will conduct the op in three phases supported by RPA/Officials of Government and NGOs.

(1) Phase I.

- (a) The preparation of Home Communes.
- (b) Information Campaign in target camps.
- (c) The establishment of conditions in the camps which are conducive to voluntary vacation.

(2) Phase II.

- (a) Processing of IDPs through registration,

screening and searching procedures in marshalling areas.

(b) The safe movement of IDPs to ORCs/Home Communes.

(3) Phase III. Establishment of IDPs in their Home Communes.

b. Gp and Tasks.

(1) Tac HQ.

(a) Phase I.

i. Gp - No change.

ii. Tasks.

aa. Assist UNREO, UN Agencies and NGOs in coordination of Op RETOUR.

ab. Advice contributing organisations of capabilities and characteristics of own troops.

ac. Liaise with Prefects and Bourgmestres to ensure adequate security coverage is being provided by contributing RPA troops, enhanced by UNAMIR.

ad. Liaise with the RPA.

ae. Inform HQ UNAMIR of the progress of Open Relief Centres (ORCs).

(b) Phase II.

i. Gp - No change.

ii. Tasks.

aa. Continue the tasks of Phase 1.

ab. Assist all contributing organisations to achieve their tasks.

ac. In concert with UNREO, brief Prefects and Bourgmestres on recurring problems and seek Govt approved solutions.

(c) Phase III. No Change.

(2) ZAMBATT.

(a) Phase I.

i. Gp - No Change

ii Tasks.

aa. Prevent intimidation and harassment of IDPs in camps by extremists within Sector.

ab. Enhance confidence amongst the camp population.

ac. Encourage voluntary relocation to Home Communes.

(b) Phase II.

i. Gp - 1 x Coy.

ii. Tasks. On order:

aa. Provide security of Coy str at target camps in AOR during the period when they are to be vacated. This may include pre-registration. (see Annex A).

ab. Provide security at Marshalling area<sup>x</sup> in target camps in AOR.

ac. Provide security to Overnight Way Stations (OWS) located within AOR (to be specified later).

ad. Provide escort of a half section str for each convoy from the IDP camps to the destination communes/Open Relief Centres (ORCs). Annex A.

ae. Provide an RRF of pl str when any convoy is transiting through AOR.

af. Assist UNHCR and other UN Agencies in organisation of Marshalling areas within AOR.

ag. Liaise with the RPA.

ah. Maint a presence in the target camps within AOR during the period when they

*\* to be jointly 'idea  
with UNREO)*

are being vacated.

(c) Phase III. Gp and Tasks - No Change.

(3) GHANBATT

(a) Phase I.

i. Gp - No Change.

ii Tasks.

aa. Prevent intimidation and harassment of IDPs in camps by extremists within Sector.

ab. Enhance confidence amongst the camp population.

ac. Encourage voluntary relocation to Home Communes.

ad. Provide security of a sect strength for Home Communes/ORCs located within AOR (see Annex A).

(b) Phase II.

i. Gp - 1x Coy.

ii. Tasks. On order:

aa. Provide security of coy str at target camps (See Annex A).

ab. Provide security at Marshalling area in target camps within AOR.

ac. Provide security to OWS located within AOR (to be specified later).

ad. Provide escort of a half section str for each convoy from the IDP camps to the destination communes/ORCs (Annex A).

ae. Provide an RRF of pl str when any convoy is transiting through AOR.

af. Provide security of sect str for Home Commune/ORCs located within AOR (to be specified later).

ag. Maintain a presence in target camp

within AOR during the period when they are being vacated.

ah. Assist UNHCR and other UN Agencies in the organisation of marshalling areas within sector.

ai. Liaise with the RPA.

(c) Phase III. Reduce the conditions for violence in Home Communes within sector during the community reintegration process.

(4) SECTOR 3.

(a) Phase I.

i. Gp - No Change

ii Tasks.

aa. On order provide security in the Home Communes in AOR. (Annex A)

ab. Provide security at IDP camps loc at KIZI, MUGANO, KARAMBI, BUHORO, BUSANGE with a pl size force at each camp.

ab. Provide security to OWS loc at BUTARE.

ac. Provide escort of min half sect str for each convoy from the IDP camps to the destination Communes/ORCs in RUNYINYA, GESHAMVU, KIGEMBI, NIARIZU, NTONGWE, MASANGO, MURAMA, and KIGOMA.

ad. Provide an RRF of a pl str when any DP convoy is transiting through AOR.

(c) Phase III. Provide security of sect str for Home Commune/ORCs located within AOR (Annex A).

(5) INDBATT.

(a) Phase I.

i. Gp - 1 Engr Coy

ii Tasks - Assist in the prep and repair of BUSORO bridge GR C9547.

- (b) Phase II.
  - i. Provide security to OWS in KIGALI.
  - ii. Provide an RRF of a pl str when any convoy is transiting through AOR.
  - iii. Liaise with RPA for guarding KIGALI OWS.
- (c) Phase III. Be prep to rft with pl size elm in sect 2 & 3 on order.

(6) FRAFBATT.

- (a) Phase I.
  - i. Gp - No Change
  - ii Tasks - No Change.
- (b) Phase II.
  - i. Gp - No change.
  - ii. Task. Be prepared to reinforce Sectors 4,3 and 2 in that priority on order.
- (c) Phase III. Be prepared to reinforce Sectors 4,3 and 2 on order.

(7) ETHIOBATT.

- (a) Phase I.
  - i. Gp - No Change
  - ii Tasks - No Change.
- (b) Phase II.
  - i. Gp - No change.
  - ii. Task. Be prepared to reinforce Sectors 4A, 3, and 2 on order.
- (c) Phase III. No Change (As per para (7b)).

(8) TUNBATT.

- (a) Phase I.

- i. Gp - No Change
- ii Tasks - No Change.
- (b) Phase II.
  - i. Gp - No change.
  - ii. Task. Be prepared to reinforce Sectors 3, 4A , and 2 on order.
- (c) Phase III. No Change.

(9) NICOY.

- (a) Phase I.
  - i. Gp - No Change
  - ii Tasks - No Change.
- (b) Phase II.
  - i. Gp - No change.
  - ii. Task. Be prepared to reinforce Sectors 2, 3, and 4A on order.
- (c) Phase III. No Change.

(10) MILOB GP HQ.

- (a) Phase I.
  - i. Gp - No Change.
  - ii. Tasks - No Change.
- (b) Phase II.
  - i. Gp - No Change
  - ii. Tasks.
    - aa. Monitor target camps during evacuation of DPs( Annex A and B)
    - ab. Escort IDP convoys from target camps to ORCs/ Home communes in conjunction with formed troops and RPA.



(c) Phase III.

i. Tasks.

aa. Assist in commune ptls.

ab. Monitor security situation of home communes and resettled IDPs.

(11) CIVPOL. - All phases.

(a) Gp - No change.

(b) Tasks - Assist in commune security.

(12) G 3 AIR OPS. - Provide heli sp for ptl, recon, liasion and AME.

(13) CLO. All phases.

(a) Gp. No change.

(b) Tasks.

i. Coord liasion especially with the RPA and ensure all allotted tasks are carried out.

ii. Provide required no of interpreters to units and HQ on order.

(14) HAC. Brief and coord the activities of the NGOs.

(15) PAFFO All phases.

(a) Gp. No Change.

(b) Tasks.

aa. Prepare proactive PR campaign aimed at promoting sy climate in the communes due to RPA and UNAMIR presence and presence of NGOs.

ab. Prepare appropriate handouts to be distributed in the various target camps and Home Communes giving necessary details of the op.

(16) RPA.

(a). Phase 1.

i. Gp - As required.

ii. Tasks.

aa. Prevent intimidation and harassment of IDPs in target camps by extremists (Annex A).

ab. Enhance confidence amongst target camp population.

ac. Encourage voluntary relocation to Home Communes.

ad. Contribute to information campaign in target camps and Home Communes.

ae. Create confidence within camp and Home Commune populations.

af. Liaise with Bourgmestres, UN Agencies, NGOs and UNAMIR in Home Communes.

(b). Phase 2.

i. Gp - As required.

ii. Tasks.

aa. Establish secure conditions in target camps prior to operation.

ab. Screen and search all IDPs prior to boarding of transport.

ac. Escort convoys in conjunction with UNAMIR tps from target camps to Home Communes (through OWS, if required).

ad. Ensure that IDPs are not required to submit to further searching and screening once under escort.

(c) Phase III.

i. Provide secure environment in Home Communes.

ii. Liaise with Bourgmestres, UN Agencies, NGOs and UNAMIR in Home Communes.

iii. Provide route security for coys from target camps to ORCs/Home Communes.

4. COORD INSTRS.

a. Timings.

(1) D-Day - 29 Dec 94.

(2) D-Day to D+14 (29 Dec to 12 Jan 95) - Move from CYANIKA camp (Sector 4AN).

(3) D+4 to D+19 (02 Jan 95 to 17 Jan 95) - Move from RUKONDO camp (Sector 4AN).

(4) D+14 to D+24 (12 Jan 95 to 23 Jan 95) - Move from KIZI, KINAZI, MUSANO, KANYINA, NYASISUYA, KARAMBI, BUHORO, GISUNZA and NYAMIRA camps.

(5) D+19 to D+34 (17 Jan 95 to 01 Feb 95). Move from KIBEHO camp (Sector 4AS).

(6) D+29 to D+39 (27 Jan 95 to 06 Feb 95) - Move from NDAGO camp (Sector 4AS).

(7) D+39 to D+43 (06 Feb to 10 Feb 95) - Move from MUNINI camp (Sector 4AS).

(8) D+43 to D+47 (10 Feb 95 to 14 Feb 95) - Move from KARANA camp.

(9) D+47 to D+49 (14 Feb 95 to 16 Feb 95) - Move from BUSANZE camp (Sector 3A).

(10) D+49 to D + 53 (16 Feb 95 to 20 Feb 95) - Move from MUSABEYA camp.

(11) D+29 to D+59 (27 Jan 95 to 26 Feb 95 and beyond) - Move of refugees.

(12) Refugees. It is hoped to begin the move of refugees from D+30. Details of this part of Op Retour will be promulgated later.

(13) Modifications. The schedule is subject to modifications. If camp populations are greater than predicted or if the rate of vacation is constrained by other factors, additional days may be required to vacate the camps. In this case, the schedule will be modified by extending the period spent on vacating the camps and this

has been completed.

(14) Daily Timings. Daily timings for the schedule will be promulgated locally through meetings at Tac HQ as is currently the case for Op HOMEWARD. Tac HQ is responsible for informing units in the AORs concerned of the necessary adjustments to their timings.

b. Schedule. See Annex A.

c. ORCs. ORCs are listed at Annex A. This list will be updated as information becomes available. The first twelve ORCs to be established for the target camp at CYANIKA and which will be fully operational by D-3 are in the Communes of:

- (1) South KIGALI - NGENDA, GASHORA, KANSENZE.
- (2) BUTARE - RUNYINA, GESHMAVU, KIGEMBI, NAKIZU.
- (3) GITRAMA - NTONGWE, MASANGO, MURAMA, NIGOMA.
- (4) KIBUNGO - SAKE.

d. MOVEMENT. Initial movement will be by vehicles. Earlier camps on the schedule have large populations beyond easy foot travelling distance and these will be transported by bus and trucks. At later stages of the move, as momentum increases and as camp populations have shorter distances to travel, much greater movement on foot will take place. Movement will be coordinated by WFP with IOM and UNAMIR transport support.

e. Supporting Papers. Attached are the Concept of Ops, Method of op of the ORCs and Outline Plan papers for Op Retour, to be used as background material. Some details have changed since their promulgation. This Op Order supersedes those contradictory details.

f. Special Instrs.

- i. Camps security to commence by 27 Dec 94.
- ii. OWS and ORCs will be secured by 27 Dec 94.

5. ADMIN AND LOGISTICS.

a. Tpt. UNAMIR will provide tpt assets to support Op RETOUR as follows:

(1). First Line Tpt. First Line tpt to be provided by the following:

- (a). CANCON. 6 X TCVs.

- (b). ZAMBATT. 9 X TCVs.
- (c). GHANBATT. 5 X TCVs.
- (d). ETHIOBATT. 2 X TCVs.
- (e). TUNBATT. 4 X TCVs.
- (f). INDBATT. 5 X TCVs.
- (g). NICOY. 3 X TCVs.
- (h). AUSMED. 2 X TCVs.

(2). Reporting. First line tpt reporting are to be coordinated by Tac HQ.

(3). Agencies and NGOs. Agencies and NGOs will provide all available tpt to support Op RETOUR.

b. Feeding.

(1) Units. Units are to be self-contained for feeding.

(2). IDPs. The feeding of IDPs will be coordinated by UNREO at the Commune level. Food distribution to IDPs for a two week period will be effected in conjunction with WFP/CRS/ICRC targeted distribution.

c. Ammunition. As per SOPs.

d. ROE. State GREEN.

e. Dress. Normal.

5. COMMAND AND SIGNAL

a. Tac HQ. Tac HQ will be the coordinating UNAMIR HQ for Op RETOUR.

b. Convoy Escort. Escorting units are to provide radio communications with each convoy. FSO is to establish and issue procedure for escort communications through other AORs.

6. Ack.

FC Tousignant  
Maj Gen  
Force Commander

UN RESTRICTED

UNITED NATIONS

NATIONS UNIES

FHQ

ASSISTANCE MISSION FOR RWANDA



MISSION POUR L'ASSISTANCE AU RWANDA

MINUAR - MINUAR

MILOB GP HQ

TO : SEE DISTRIBUTION

Date : 01 Dec 94

FROM : MILOB GP HQ

Ref : 6464.01/Ops

SUBJECT : MINUTES OF MILOBS OPS CONFERENCE HELT AT  
SECTOR 4A HQ (GIKONGORO) ON SAT 12 NOV 94

1. Attached please find a copy of Minutes.
2. Please ack.

WKC BLEBOO

Capt

Secretary

Distribution:

External:

Action:

ALL SECTOR COMDS

Info:

FHQ



UN RESTRICTED



HAC

CIVPOL

Internal:

Action:

CMO

DCMO

SMPO

SLOGO

S PLANS & TRG O

MINUTES OF MILOBS OPS CONFERENCE HELD AT  
SECTOR 4A HQ (GIKONGORO) ON SAT 12 NOVEMBER 1994

PRESENT :	BRIG	H A	ANYIDHO	-	DFC/CMO (CHAIRMAN)
	COL	U	MOEEN	-	DCMO
	LT COL	A	ANOCHKINE	-	SDO1
	LT COL	K	OPONG-KYEKYEKU	-	SMPO
	LT COL	W	PURTSCHER	-	COMD SECT 1
	LT COL	S	DOUNKOV	-	COMD SECT 4A
	LT COL	A	DOUMBIA	-	COMD SECT 4C
	LT COL	AM	AUSTDAL	-	COMD SECT 5
	MAJ	D	TRAORE	-	A/LOGO
	MAJ	DJ	MACNEIL	-	HAC
	MAJ	A	RYSHKOWSKI	-	SECT 2 (OPS OFFR)
	MAJ	S	HAIDER	-	SECT 3 (OPS OFFR)
	MAJ	T	MURIRO	-	SECT 4B (OPS OFFR)
	MAJ	A	PETROUNOVSKI	-	SECT 6 (OPS OFFR)
	CAPT	WKC	BLEBOO	-	SECRETARY

GENERAL

1. In his opening address, the Comd Sect 4A warmly welcomed the DFC/CMO and all present to the HQ Sect 4A GIKONGORO. He thanked the CMO for giving him the opportunity to host the conference.

2. The Conference started at 0850hrs.

ITEM 1 - CMO'S COMMENTS

3. The CMO, in his remarks, craved the indulgence of all present to allow him to comment of some pertinent issues affecting MILOBS operations and administration.

ACTION BY



4. <u>Minutes</u> . He said that certain points discussed at MILOBs Conference which required the attention of UNAMIR higher authorities which were not actioned because copies of Minutes of these Conferences were not forwarded to the appropriate quarters. He directed that copies of minutes of MILOBs Conferences should be forwarded to the highest possible office for required actions to be taken.		<u>ACTION BY</u>
		SOO
5. <u>MSA</u> . On MSA, the CMO said the issue had amply been explained by Mr Medilli at the previous conference to the understanding of all. He said that he and other authorities concerned had done all that was necessary to resolve the issue. He was optimistic that the necessary actions would be taken to refund the monies deducted. He continued that he was informed that some MILOBs were communicating the MSA issue directly to their permanent mission in New York. He said this was not in anybody's interest and added that it was better to follow laid down procedure and present a united front in dealing with such problems. He said there was no way any MILOB could lose MSA but the individuals could be blamed at times. He warned that financial issues were very sensitive and therefore must be handled well.		
		DCMO
6. <u>Postings</u> . The CMO said that no MILOB had the right or would be given the chance to decide or influence where he should be posted to unless on extreme compassionate grounds. He added that MILOBs were posted to where they should be for fairness and operational efficiency of the MILOB GP as a whole. He said that Sect Comds should keep MILOBs informed of issues discussed at conferences so as to prevent misconception of important issues.		
		DCMO
		SMPO
		SECT COMDS

7. MILOBs Rotations. The CMO said that a lot of information on rotations had been circulated. He said UN HQ, New York noted that Ghana and Bangladesh observers were too many in UNAMIR that there was the need for national balance. As such other countries were to provide observers and some of whom have started arriving. He said some observers will repatriate without replacement.

ACTION BY

DCMO

8. In his contribution, the DCMO said MILOBs postings was meticulously done and no individual's interest was considered. He said the necessary actions have been taken to solve every issue affecting the welfare of MILOBs. He said no individual's interest was paramount and urged Sect Comds to pass on all necessary information to MILOBs in their various Sectors.

SECT COMDS

9. Complaints. On complaints, the CMO said MILOBs who went about complaining about issues which could be discussed with him or the DCMO personally, had no justification for doing so. He said that any MILOB who was not clear with anything should see him for a tête à tête discussion. He added that this might not be the best means for addressing individual MILOBs problems but unnecessary complaints were not acceptable.

MILOBs

#### ITEM 2 - MINUTES OF THE PREVIOUS CONFERENCE

10. The main decisions taken during the previous conference were read and deliberated upon. The following points were accepted by all present:

- a. Four Samples of the Souvenir for MILOBs would be circulated and one of them selected. This would be made and sold to all MILOBs before their DDM.

S PLANS

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|--|-----------------------------|
| b. Sector 1 MILOB patrols should cover KAGITUMBA border every other day. MILOBs should also go with NICOY to convey returnees from time to time. Comd Sector 1 was to establish a post at RWAMAGANA. | ACTION BY<br>COMD<br>SECT 1 |
| c. Sector 2 MILOB patrols were to cover RUSUMO border daily.   | COMD<br>SECT 2              |
| d. Sectors were to submit returns on MILOBs accommodation as soon as possible for further action on the refund of the deducted MSA.  | ALL SECTORS                 |
| e. Declaration of KENYA as part of the AO was to be supported with a document.   | SMPO                        |
| f. All Sectors were to draw fuel from formed units.  |                             |
| g. Mr Medilli was making efforts for MILOBs to repatriate with 100kg accompanied baggage.  | SMPO                        |
| h. UN HQ New York would soon state whether MILOBs could accumulate CTO or not.   | SMPO                        |
11. The Minutes of the previous conference was adopted.

### ITEM 3 - SECTOR BRIEFS

#### 12. Sector 1

- |   |  |
|---|--|
| a. <u>Gen Sit.</u> The Sect Comd said the situation in his Sector was calm and the RPA was in control of general security of the area.                  |  |
| b. <u>Borders.</u> The Sect Comd said GATUNA border which had been closed following the BRITCON troops misbehaviour at the post, has now been re-opened |  |

to all traffic. He said MILOBs were to cross the border in civil clothes and with valid travel documents. ACTION BY

c. Unexploded Ordinance Devices (UXD). The Sect Comd said a lot of EOD were scattered all over the Sector and locals especially children and farmers were being killed and injured every day. He requested for Field Engineers assistance to locate and clear these devices.

d. Humanitarian Sit. The Sect Comd said there were no refugees/displaced persons camps in the Sector. He said RPA units in the Sector carried out an exercise and the displaced persons were conveyed to where they chose to go. He continued that he had arranged with NICOY which provided trucks for conveying returnees to destinations within the Sector and beyond. He said it was realized Ugandans were using this facility just to go to KIGALI for business but efforts were being made to stop that. The Sect Comd touched on the outbreak of Malaria in the Sector. He said NGOs were contacted and they were reaching the affected areas with drugs. He said the situation was under control.

e. Logistics. The Sect Comd said his logistics problems were solved. He said the Sector now operates on Channel 5 and communication with the KAGITUMBA border post was good.

13. DCMO's Response. On unexploded devices, the DCMO said that NGOs also talked about it and the SRSG was informed. He said actions were initiated to send specialists on contract to all Sectors to clear these dangers in order to make the country-side safe for



farming and other economic activities. The CMO remarked | ACTION BY  
 that unexploded bombs were common in the capital also. |  
 He said unless something positive was done about this, | SOO  
 we would be failing in our duties. The DCMO said |  
 that Sector 1 has the greatest concentration and UN HQ |  
 New York was aware. He said a contract had already been |  
 awarded as a long term solution to the problem. |

14. On the issue of malaria and dysentery, he said the |  
 NGOs, UNAMIR medical staff and Ministry of Health and |  
 Hygiene were visiting the affected areas throughout the |  
 country. |

15. Sector 2 |

a. Gen Sit. The Sect Ops Offr said that the sit |  
 in the Sector could only be said to be relatively |  
 calm. He said fresh killings were being carried |  
 out. He said the locals were scared to the extent |  
 that even children scattered when they saw RPA |  
 troops. |

b. Own Activities. The Ops offr said when |  
 the UN fuel tanker was hijacked, RPA denied having |  
 any knowledge of it. However, when hel search was |  
 conducted and the tanker found in one of their |  
 camps, they wrote a letter indicating they had |  
 arrested and confiscated the tanker. He said the |  
 vehicle has since been retrieved and sent to |  
 KIGALI but the RPA claimed that the tanker belonged |  
 to an enemy so it would be confiscated to the |  
 state. Commenting on hel support, the Sect Ops |  
 Offr said it was necessary to put one hel at the |  
 disposal of the Sector for patrolling | SOO  
 inaccessible areas. |

c. RPA. The Ops Offr said the RPA in the | ACTION BY  
Sector could not be said to be open and co-opera- |  
tive with MILOBs. He added that they have attached |  
a Liaison Officer to the Sect HQ but their co-op- |  
eration was seriously lacking. |

d. NGOs. The Ops offr said there was regular |  
meeting between the NGOs in the Sector. He said |  
the NGOs were receiving VIPs regularly and their |  
organization of refugee camps was quite good. |

16. CMO's Response

a. The CMO in his response commented on the |  
inability of the helicopter to respond to their |  
call on time. He said the poor reaction by the |  
helicopter crew to the call was not good enough. |

b. On the issue of RPA not co-operating with |  
MILOBs in the Sector, the CMO said there would |  
soon be a weekly meeting for their Principal Staff |  
Officers at the Force HQ. He said all such issues |  
would be discussed and resolved at these meetings. |

c. The DCMO said more returnees were being |  
evacuated to Sector 2 and this may complicate | COMD  
the security situation in the Sector. | SECT 2

d. On CTO/Leave, the DCMO reminded Sect Comd to |  
ensure that only 25% of their strength went on CTO |  
at any given time so that more MILOBs remained on |  
the ground to continue the work. He emphasized that |  
pers on posting to the Sectors should not be all- |  
owed to proceed on CTO/Leave until they reported |  
for work in the Sectors. However, MILOBs with |  
extreme humanitarian problems could be allowed to | SECT COMDS  
take their CTO before reporting. |

e. The CMO talked on security of MILOBs in the Sector and said that a battalion would soon be deployed in the sector to provide security to MILOBs.	<u>ACTION BY</u>
	CMO

17. Sector 3

a. <u>Gen Sit.</u> The Sect Ops Officer said the sit in the Sector deteriorated over the period. He said killings, banditry and mass arrests were on the increase. He mentioned that although the sit was not stable, more returnees continue to enter the Sector. He said 2,112 persons crossed the Burundi border into Rwanda in the last 2 weeks.	
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b. <u>Political.</u> The Sect Ops Officer said that the Minister of Labour and Social Welfare visited GITARAMA on 9 Nov 94, met local leaders and talked to about 15,000 locals at a durbar. He said the Minister explained Govt programme for national reconstruction and urged the people to assist the Govt to rebuild the country.	
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c. <u>RPA.</u> The Ops Officer said the RPA have been the main cause of insecurity in the Sector. He said that RPA troops have been involved in killings, arrests, robbery and molestation of civilians. He added that there were unexploded devices scattered all over the Sector killing and injuring children and farmers. He said RPA troops were making efforts to prevent infiltration by militias and armed elements from Burundi and Zaire	SOO
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d. <u>Own Activities.</u> The Ops Offr said Sector MILOBs carried out regular patrols, escort duties, monitoring, investigation and assisted NGOs during the period.	
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e. Humanitarian Activities. He said NGOs | ACTION BY  
 have stepped up their relief efforts in the Sector |  
 and as a result more food, seeds and farm imple- |  
 ments were reaching the people. He mentioned that |  
 the rate of land cultivation was not encouraging. |  
 He talked about displaced persons in the Sector |  
 and said there were 7 DPs Camps in the Sector. He |  
 added that the DPs were reluctant to return home |  
 due to the security situation in the area. | HAC

18. CMO's Response. The CMO said that Human Rights |  
 teams seemed not to have known exactly what to do in |  
 the present human rights situation in the country. He |  
 urged all Sect Comds to monitor and report human rights | SECT COMDS  
 violations in the Sectors. |

19. Sect 4A

a. Gen Sit. The Sect Ops Officer said the situ- |  
 ation in the Sector has not changed during the |  
 period. He said there was increased flow of people |  
 from adjacent Prefectures to the DPs Camps. |  
 He attributed this flow of people to the dete- |  
 riorating security situation in other Prefectures. |  
 He said a lot of former INTERAHAMWE were hiding |  
 inside the Camps committing acts of banditry, |  
 looting and killing the witnesses to of their |  
 atrocities. |

b. RPA. The Ops Officer said the former RPA |  
 Battalion was rotated. He said the incoming Bn |  
 Comd promised more coordination and cooperation |  
 with the Sect Comd. The local population was very |  
 sensitive to rumours and RPA troops' misconduct |  
 and thus making the situation in the Sector very |  
 unstable. He said MILOBs were doing everything |  
 possible to encourage the locals to have confi- |  
 dence in UNAMIR. |



c. Own Activities. The Ops Officer said | ACTION BY  
 routine patrols, route recce, escorts, monitoring |  
 and evacuation of DPs, investigations and monito- |  
 ring of border crossing were the main activities |  
 of MILOBs in the Sector. There was also constant |  
 liaison with NGOs and Human Rights Teams. He said |  
 the deployment in the South had not yet been |  
 carried out due to communication problems. |  
 Constant UNAMIR presence was shown in the area by |  
 MILOBs patrols who went as far as to the borders. |  
 He mentioned that there may not be the need to |  
 deploy MILOBs in that area because of absence of |  
 population and activities. |

d. OP HOMEWARD. The main concern of the Sector |  
 was the numerous DPs Camps with about 300,000 |  
 people. The Ops Offr said OPERATION HOMEWARD was |  
 not making the desired impact because the latest |  
 influx of people into the Camps exceeded the |  
 number evacuated. |

e. Logistics. The Sector requested for 6 |  
 spare tyres and 4 Runners but received no |  
 response. He said the tyres were needed in |  
 order to forestall situations where patrols |  
 could get stranded because of lack of spare |  
 tyres. |

20. DCMO's Response. The DCMO said the problem of |  
 spare tyres and tools for the vehicles has been taken |  
 care of and a quantity of spare tyres, jacks and |  
 tools made available. He instructed the SLOGO to |  
 submit returns on vehicles which had no spare tyres | SLOGO  
 and tools. He directed that the SLOGO should organize |  
 these items for the Sectors and advised the Sect Comds | SECT  
 to go for the items without delay. | COMDS

21. <u>Sect 4B.</u>	<u>ACTION BY</u>
a. <u>Gen Sit.</u> The situation in the Sector was calm. The Sect Ops Officer said the locals in the Sector were apprehensive of the RPA because of the manner in which RPA troops handled issues in the area. He said there were arrests and summary executions by the RPA troops who also burnt down the DPs Camp at RUGABANO.	CMO
b. <u>Treats in the Sector.</u> The Sect Ops Officer said infiltration across Lake KIVU by armed elements remained the main concern for the RPA in the Sector. He added that the RPA claimed there were elements of the INTERAHAMWE operating in the area.	
c. <u>Political.</u> The Ops Officer said a new Prefect had taken office on 9 Nov 94. He said the Prefect requested the NGOs operating in the area to streamline their modus operandi and introduce FOOD FOR WORK programme.	HAC
d. <u>RPA.</u> The Ops Officer said the RPA troops were carrying out indiscriminate arrests with the allegation that the victims were members of the INTERAHAMWE. He said it was common knowledge in KIBUYE that the RPA were carrying out summary executions at the Gendarmerie Camp (GR 276718). He said the RPA forced DPs out of the RUGABANO Camp and burnt it down on 29 Oct 94. On RPA deployment, he said there has not been any change. He said the RPA continued to train recruits at the KIBUYE Camp.	CMO/HAC
e. <u>Own Activities.</u> The Ops Officer said that the current rains rendered most roads in the Sector unmotorable. This, he said reduced MILOBs	

routine operations in the Sector. He said hel	<u>ACTION BY</u>
patrols were conducted on 6 and 8 Nov 94. He	
commented on the establishment of Observation	
Posts (OP) in the Sector and suggested that the	
problem of communication be solved and a contin-	
gency plan for extricating MILOBs from the OPs be	SOO
put in place before MILOBs were deployed at	
the OPs.	

f. Humanitarian Matters. The Ops Officer said there were about 1,600 DPs in NYAMISHABA Camp although the Camp had been closed down for some time. He said some of the people in the Camp claimed they had been out of the country since the 1959 crisis. He mentioned that there were about 500 orphans who were being taken care of by NGOs in 4 towns in the Sector.

g. NGO Activities. He said NGOs continued to distribute food, drugs and seeds in the Sector. WFP officials indicated that they would open an office in the Sector and start the FOOD FOR WORK programmes. He mentioned that Human Rights teams visited mass grave sites and conducted investigations into alleged killings by RPA.

22. DCMO's Response. The DCMO commented on the establishment of OPs in the Sector and said that Hel would drop MILOBs at the OPs and wait on call at KIBUYE. Whenever there was a problem, the hel would extricate the MILOBs from the OPs.

23. Sect 4C

a. Gen Sit. The Sect Comd said although there had been some killings, the situation in the Sector remained calm during the period. He said

there was a new Prefect for CYANGUGU. He mentioned | ACTION BY  
 that social activities were going on and schools |  
 were running normally at CYANGUGU. He said there |  
 were reports of INTERAHAMWE activities along the |  
 Burundi and Zaire borders. |

b. RPA. The Sect Comd said the RPA was in |  
 control of the area and holding meetings with the |  
 people within the Sector. He said through these |  
 meetings, the RPA was explaining certain actions |  
 they took and were trying to win the confidence |  
 of the local population. |

c. Own Activities. The Sect Comd said routine |  
 operations were conducted during the period. He |  
 said although the local population continue to |  
 distrust UNAMIR in the Sector, efforts were being |  
 made to harness their confidence. He mentioned |  
 that co-operation by the RPA would be improved by |  
 holding weekly meetings with the leadership in the |  
 Sector. |

d. Logistics. The Sect Comd said few logis- |  
 tics problems continued to hamper operations in |  
 the Sector. He said the Sector had no office equi- |  
 ment and furniture. He requested for a photocopier |  
 and asked for authority to be changing batteries | DCMO/  
 at Ethiobatt location. | SLOGO

24. CMO's Response. The CMO said he would emphasi- |  
 ze the need for cooperation between MILOBs and Ethio- |  
 batt. He said the Ethiopia Army was yet to be trans- |  
 formed into a well seasoned Regular Army. He added that | CMO/  
 language was another problem facing Ethiobatt. He | COMD  
 implored MILOBs in the Sector to relate with Ethiobatt | SECT 4  
 pers with tact and patience.



25. Sect 5

## ACTION BY

a. Gen Sit. The Sect Comd said the situation in the Sector was calm but there has been increase in robbery over the past two weeks . He said the rich, traders and locals working with NGOs were being targeted. This led to fear and feeling of insecurity among the locals.

b. Political. The Sect Comd said new Prefects were appointed for RUHENGARI and GISENYI. He said the two Prefects were former Rwandese Diplomats and were working towards reconciliation and reconstruction.

c. RPA. The Sector Comd said MILOBs' relationship with the RPA has been good. He added that the RPA has attached a liaison officer to the RUHENGARI Sub-sector.

d. Own Activities. The Sect Comd said because of problems with vehicles and to avoid duplication, MILOBs had to carry out joint patrols with Tunbatt.

e. Refugees. The Sect Comd said the rate of influx of returnees remained at about 1,000 per day. He added that "boat people" were mainly the 1959/60 Rwandese refugees who were in Zaire. He said 100 returnees came from Uganda and 100 entered the country by footpaths.

f. Logistics. The Sect Comd said vehicles continued to breakdown due to the condition of roads in the Sector. He said frequent posting of MILOBs needed to be carefully looked at

500

because MILOBs have been making advance	ACTION BY
payment for hired accommodation. He said too	SMPO
frequent changes in postings made things a	S PLANS
bit difficult for MILOBs.	& TRG

g. <u>Confidential Report</u> . The Sect Comd said	
the issue of Confidential Reports should be sorted	
out so that MILOBs could read them before leaving	SMPO
the mission area.	

26. <u>CMO's Response</u> . The CMO said there would be	
the need to establish coordinating points along Sector	SOO
boundaries and along the borders. On confidential re-	
ports, the DCMO said that it had now been streamlined.	SMPO
He said Sect Comds would write for MILOBs to read and	
initial. He said these should then be forwarded to the	
MILOB GP HQ where the MILOBs would be call on DCMO or	SMPO
DFC/CMO's interview.	

27. Sect 6

a. <u>Gen Sit</u> . The Sect Ops Officer said the sit-	
uation was calm during the period.	

b. <u>RPA</u> . The Ops Officer said KIGALI should	
be considered as the largest training centre for	
the RPA. He said large number of recruits were	
being trained in Camps located in the capital. He	
added that the RPA had also increased patrol and	
other activities in KIGALI especially during the	
the night.	

c. <u>Local Population</u> . On local population, he	
said KIGALI served as the largest transit centre	
through which thousands of displaced persons were	
passed to other destinations in the country-side.	
He said utility services had been improved,	

social and economic activities were also spreading| ACTION BY  
 throughout the capital. He said although life in |  
 the capital has improved, other areas in the |  
 Sector lacked basic amenities like potable water, |  
 medical care and education facilities. He said |  
 people living outside KIGALI lived in poor sanitary  
 conditions, had problems of malaria and dysentery  
 and lacked food. | HAC

d. Own Activities. He said MILOBs tasks were|  
 mainly escorts of displaced persons, UN and other |  
 convoys. MILOBs also conducted a few patrols and |  
 established contacts with authorities of the |  
 KIGALI Prefecture to facilitate coordination  
 and co-operation between MILOBs and the authori-  
 ties. |

e. NGO Activities. The Sect Ops officer said|  
 about 120 NGOs operating in Rwanda had their |  
 offices in KIGALI but were not operating in the |  
 capital itself. He added that locals living out-  
 side the capital needed humanitarian aid just as |  
 those living in the country-side. |

28. CMO's Response. The DCMC said MILOBs of the |  
 Sector should know all the streets within the capital |  
 so as to be able to escort anybody anytime to any part | COMD  
 of the capital. He urged Sector MILOBs to report any | SECT 6  
 unusual incident especially mine explosions and located|  
 unexploded bombs to the MILOB GP HQ. He said formed | SOO  
 troops would share escort tasks with MILOBs. |

#### ITEM 4 - STAFF BRIEFS

29. A/SOO. The A/SOO said Sectors must adhere to the|  
 SITREP format and details must be clear. He said incid-|  
 ents being reported should indicate " what, when, where| SECT COMDS

who and what done about it". He said all escorts tasks | ACTION BY  
 would be co-ordinated so that one sector was not | SECT  
 over-tasked. He advised against misuse of the MILOBs | OPS OFFRS  
 Ops Net and said conversations on the radio should be |  
 brief. He reminded Sect Comds to keep stand-by teams | SECT COMDS  
 for emergencies. |

30. SLOGO. The A/LOGO said MILOBs vehicle holding |  
 was 75 and that it was not possible to have additional |  
 vehicles before December 1994. He said maintenance was |  
 a problem and advised Sect Comds to keep to servicing | SECT COMDS  
 schedules. He said jacks were available at the new |  
 UNAMIR workshop. On stores, he said Sectors should |  
 submit returns before 15 Dec 94. He mentioned that some |  
 stores including generators, computers and photocopiers |  
 were being expected from Somalia to augment the current |  
 stock. |

31. SMPO. The SMPO commented on channel of commu- |  
 nication and said Sectors should desist from sending |  
 certain documents directly to FHQ. He elaborated on the | CMO/DCMO  
 CTO/Leave issue and said CTO remained 6 days for 30 |  
 days of continuous duty. He said MILOBs who were due |  
 for repatriation have been catered for so they could be | SECT COMDS  
 granted CTO even if the individual did not perform 30 |  
 days continuous duty. On repatriation, he said many |  
 MILOBs would be repatriated between November and |  
 December without replacement. He said this would reduce |  
 MILOBs total strength so CTO would be granted according |  
 to the exigencies of work. |

32. HAC. The A/CHAO commended MILOBs for excel- |  
 lent reporting of humanitarian issues in the Sectors. |  
 He said most UNREO staff were new in the AO and there- |  
 fore needed assistance from MILOBs. He said a command |  
 post would be set up to keep track of humanitarian



events and that Hum Teams would be formed to liaise with MILOBs. He mentioned that HAC now had an Ops Officer to co-ordinate HAC ops.

ACTION BY

HAC

33. Summary of Decisions

a. Sector HQs will be collocated with formed troops but Sectors 2 and 3 will remain. MILOB LO from Sectors 2 and 3 will be attached to formed troops HQs in the sectors.

SECT

COMDS

b. Formed troops are not under comd to MILOBs but under control. MILOBs were to co-ordinate their activities and operations.

c. Formed units would assist in escorting Brown and Roots convoys.

SOO

d. Channel of communication should be adhered to. All MILOB Sector mails should pass through MILOB GP HQ.

SECT

COMDS

e. MILOBs/CIVPOL Training School would be moved from GITARAMA to KIGALI.

PLANS

TRG O

f. Sect Comds should pass on information to all MILOBs in the various Sectors.

SECT COMDS

g. Sector Comds should collect jacks for Sector vehicles as soon as possible.

SECT COMDS

h. Sector 4B should map out pick-up-points for helicopter to be lifting MILOBs for patrols and recce missions.

SOO

COMD

SECT 4B

i. Sect Comds should forward correct details on MILOBs' accommodation for action to be taken

SECT COMDS

SLOGO

quickly to avoid MILOBs losing their money.

ACTION BY

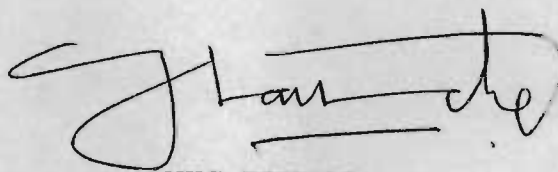
j. The next Conference to be hosted by MILOB GP  
HQ in KIGALI on 03 December 1994.

SOO

CONCLUSION

34. The CMO expressed his gratitude to all present  
and said the conference could be started at 0800hrs so  
that it could be ended earlier. He re-emphasized some  
points raised by the DCMO and said personal records  
should be straightened to enable administrative issues  
be pursued effectively in the interest of all MILOBs.

35. The Conference ended at 1410hrs.

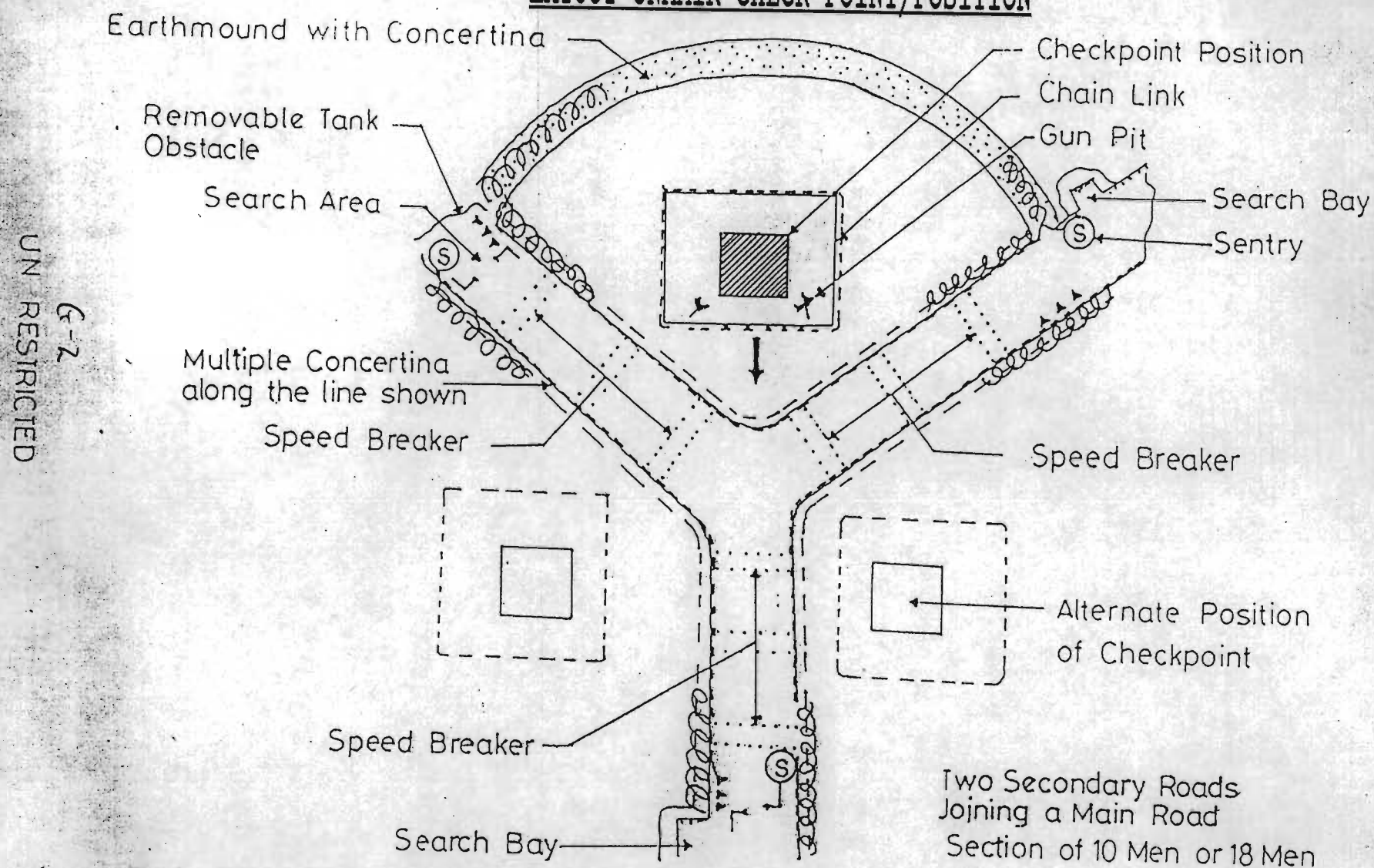


WKC BLEBOO

Capt

SECRETARY

LAYOUT UNAMIR CHECK POINT/POSITION

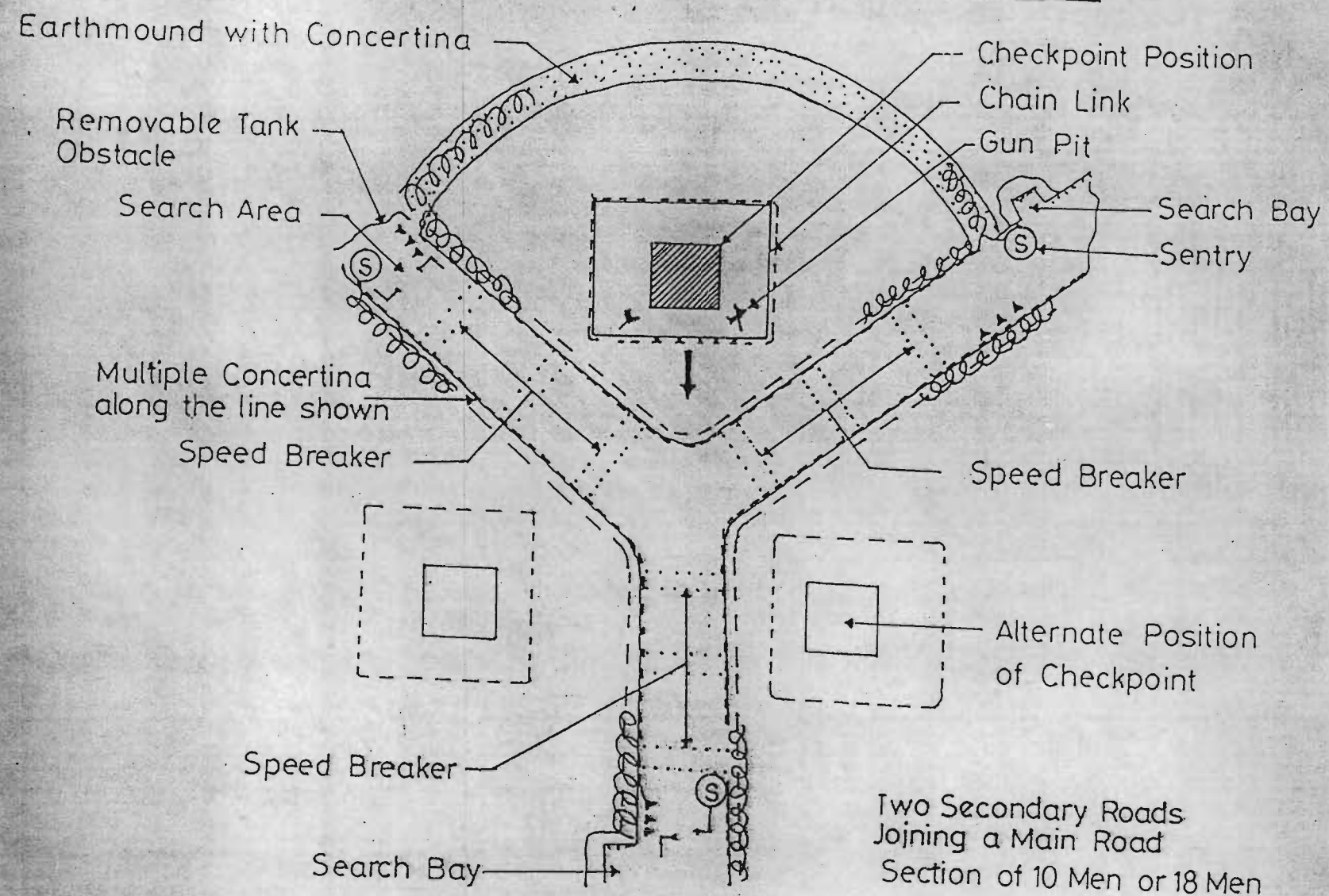


Sketch not to Scale



ANNEY 13  
TO UNARMED SOP  
PT III

UNARMED  
LAYOUT ~~UNIT~~ CHECK POINT/ POSITION



Sketch not to Scale

UN RESTRICTED  
G-2

UN RESTRICTED

ANNEY 13  
To Part III

The revised Page 15 9/6/02

UN RESTRICTED

ANNEX C ~~SECRET~~

ANNEX C  
TO UNAMIA SOP  
PT III

ANNEX C

To Part III

GUIDELINES FOR SOLDIERS' BEHAVIOUR AT CHECKPOINTS

DO	DO NOT	REMARKS
<u>SMILE</u> when approaching the vehicle and talking to the driver.	Do not show disrespect or that you perhaps dislike him.	The attitude you show to an <del>Arab</del> is extremely important. If you are friendly, he will be.
Speak to the driver and let him speak to the passengers.	Do not speak to female regardless of her age.	Speaking to a female when a male is present is an offense to the male.
REQUEST him to do what you want him to do.	Do not put your head or arm in through the side window or open the door without permission.	If you, even by accident touch a female, you may give offence. <del>Arabs</del> are proud. They dislike very much to be ordered about.
Speak naturally and not louder than needed.	Do not shout or show that you may be impatient.	If you shout, he may misunderstand and think you are cursing at him. If so, you may again commit an offence.
When searching a person, do it with extra courtesy. Use scanners whenever possible.	Do not search female personally or tell her to put her hands up. Do not point a weapon directly towards her unless you must for security reasons.	Touching a <del>Muslim</del> may be regarded by him to be very unpleasant. However, he understands the need for it and if done correctly, he will normally not object to it.
Whatever happens at the CHP, stay calm, and do the best you can to be polite even if you are offended.	Do not get involved in excited argument about any matter. Do not use FORCE unless force is used against you and then use minimum force only.	State that you are only following orders. Whenever the need arises, DON'T hesitate to call your CHP commander.
Always maintain a high standard of dress and military bearing.	Do not become careless or sloppy in appearance.	If you look professional people accept your authority better and are more willing to co-operate.

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RESTRICTED

(SECRET WHEN COMPLETED)

~~ANNEX A~~  
TO UNAMIR SOP  
PT III

PATROL BRIEFING AND DEBRIEFING FORM

1. Type of Patrol Foot/Mobile/Mobile CHP  
(Strike out as applicable)
2. Composition (names of patrollers/UNMOs).....  
.....
3. References (Complaints, previous reports or other  
documents should be listed).....  
.....
4. Date and time of departure.....
5. Date and time of returned (to be completed on return of  
patrol).....
6. Special Radio Instruction (if applicable).....  
.....
7. Notifications IAW operations in the forward areas (if  
required)  
.....date.....time  
.....date.....time  
.....date.....time
8. Route.....  
.....

9. Patrol tasks

<u>Assigned</u> (detailed tasks of patrol should be listed normally in the form of questions to be answered)	<u>Results</u> (to be completed at debriefing)
a. ....	a. ....
b. ....	b. ....
c. ....	c. ....

10. Remarks (additional information IAW mode of conduct on  
patrol should be listed here)

Briefing completed.....	Debriefing completed.....
(Briefing Offr)	(Debriefing Offr)
acknowledged.....	certified.....
OC Patrol	OC Patrol
Time/date	Time/date

(SECRET WHEN COMPLETED)



these talks in an effort to find solutions. He indicated that they were ready to discuss the ceasefire document. Regarding the concern about the stopping of the evacuations, that the firing that caused the stoppage was from the RPF side. He indicated that the RPF had had a meeting the day before to discuss the problem and indicated that the the evacuations would resume today.

DFC

The DFC asked if the RPF had any comments.

Maj Kamanzi

He indicated that perhaps UNAMIR had either interpreted incorrectly or was misinformed. He wanted to say that that the proccupation of the RAF with the meeting regarding the stopping of the evacuations yesterday had resolved nothing. He felt perphaps there was another reason besides the shooting that had caused the stoppage.

Gen Gatsinzi

Concerning the problem of the number of displaced persons in the convoy he indicated that the convoys must start at the same time and end at the same time. He understands that the limited resources of UNAMIR poses problems throughout, paricularly regarding the displaced persons within the Amahoro Stadium.

DFC

He indicated that the committment mentioned by the RPA was very important for the people. This committment is absolutely required. He also indicated that the evacuations were very important to UNAMIR and the reason they were stopped was because of the shooting at Khadafi crossing and the firing on the convoys.

Col Moeen

Confirmed that the evacuations were taking place as planned.

Col Mugambage

Concerning the problem of evacuation: these evacuations should reduce the suffering of those displaced persons. The committment to this is absolutely a must. He invited the other side to be clear on their position and to take a formal committment not to fire on the convoy. He emphaized the need for both sides to agree on this. It should be an committment and not a problem of numbers.

DFC

The evacuation should continue until all displaced persons who want to leave regardless of the total number on either side. He also confirmed that the evacuation was now happening in both directions and encouraged both delegations to return to the agenda at hand.

(SECRET WHEN COMPLETED)



~~SECRET~~

~~ANNEX E~~

~~ANNEX E TO~~  
~~UNAMIR SOP PART III~~  
A

SECURITY/ESCORT TASK FORM

~~ANNEX G~~

ANNEX E  
TO UNAMIR SOP  
PT III

UN F1

TO: MILOB HQ, SHQ

FROM: UNAMIR FHQ

INFO: COO, (one of factions)

DATE:

TASK NO: .....

ALPHA: REQUESTED BY: .....

BRAVO: DESTINATION: .....

CHARLIE: PURPOSE: .....

DELTA: DETAILES OF PERSONS BEING ESCORTED:

OUT

IN

.....

ECHO: DATE/TIME OF DEPARTURE: .....

FOXTROT: PLACE OF DEPARTURE: .....

GOLF: DATE/TIME OF RETURN: .....

HOTEL: MISC: .....  
.....

INDIA: ATTACHED DOCUMENTS: .....

NAME/SIG OF OIC.....DATE.....

ACKNOWLEDGEMENT

UNM F1

ALPHA: TASK NO: .....

BRAVO: TASK ACCEPTED/REFUSED/DELAYED.....

CHARLIE: REASON.....  
.....

DELTA: NAME/SIG OF OIC.....

ECHO: DATE/TIME.....

~~ANNEX E~~ UN Restricted

~~SECRET~~

ANNEX V  
TO PART III

~~SECRET~~ 1

~~SECRET~~

~~ANNEX A~~

ANNEX F  
TO PT III

CONFISCATION FORM

1. CHP: \_\_\_\_\_ DTG: \_\_\_\_\_ (B) \_\_\_\_\_
2. Wpn by type and Ser No \_\_\_\_\_
3. Magazines: \_\_\_\_\_
4. Ammo/Expl: \_\_\_\_\_
5. Other items: \_\_\_\_\_
6. Other info: \_\_\_\_\_
- a. Name \_\_\_\_\_
- b. Faction \_\_\_\_\_
- c. Village \_\_\_\_\_
- d. Veh License No. \_\_\_\_\_
7. Map Reference (if found) \_\_\_\_\_
8. Individual taking name (print) \_\_\_\_\_

Signature \_\_\_\_\_

Copies: 2 copies forwarded with wpns to UNAMIR Force HQ

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~~ANNEX G~~

~~SECRET~~

ANNEX G  
TO PART III

DRAFT-1

~~ANNEX G~~

OFFICIAL RECEIPT

Date: \_\_\_\_\_.

Place: \_\_\_\_\_.

Name: \_\_\_\_\_.

Weapon Serial No. \_\_\_\_\_ Type: \_\_\_\_\_.

Ammunition: Quantity \_\_\_\_\_ Type \_\_\_\_\_.

Other Items Found: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_  
Signature of OIC

N-2

UN RESTRICTED

COMPLAINT REGISTER

1. Listed below are explanations for each of the headings contained in the Complaint Register:

a. Ser. A numerical listing of the events. They would normally be in sequence and chronological order.

b. Complaint No. These are the allotted numbers assigned to each complaint as it is received. This number should be recorded on each subsequent document that is related to the complaint or investigation to ensure that no information is lost. Numbers are allotted as follows:

- 1) Force HQ - 1 to 1000;
- 2) RGF LO - 1001 to 2000;
- 3) RPF LO - 2001 to 3000;
- 4) CMO - 3001 to 4000;
- 5) CHAC - 4001 to 5000.

c. Date Received. The date that the complaint is received, either by radio or verbally from the LO's.

d. Reported By. The individual who actually reported the complaint or incident.

e. Particulars of Complaint. A very short description of the complaint or incident.

f. Investigation Required. This will normally be decided by the Chief Operations Officer or Sector Commander.

g. Date Complaint Sent to HQ. The date that the written complaint is received by the HQ. It should normally be accompanied by Annex ~~B~~.j-1

h. Names/CS of Investigations. The names and callsigns of the military observers tasked to investigate.

j. Date Assigned. The date the military observer team was tasked with the investigation.

k. Date Investigation Completed. The date that the investigation is completed.

m. Date Investigation Sent to HQ. The date that the HQ

UN Restricted

~~SECRET~~

~~ANNEX I~~ ANNEX I

To PART III

ANNEX I TO  
UNRMIK SOP P III

actually receives the written report.

n. Action Completed. This indicates when all follow up action has been taken, e.g. letters of protest.

o. Remarks. Any notes of explanation that may be required.

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UN Restricted



~~ANNEX J~~

~~ANNEX I~~

AN  
SECTION 15

~~ANNEX I-1~~

Annex I-1  
to Part III

REPORT OF COMPLAINT RECEIVED

1. COMPLAINT SERIAL NO: DATED:
2. SECTOR/LO:
3. DATE AND TIME RECEIVED:
4. COMPLAINT ATTACHED CONTAINING:
  - a. Date and Time of alleged incident. Yes      No
  - b. Place of alleged incident,  
including grid references. Yes      No
  - c. Circumstances of alleged incident. Yes      No
5. IS AN INVESTIGATION REQUIRED: Yes      No
6. COMMENTS OR PROPOSED ACTION: (when sent by radio this section  
should contain a summary of the  
incident)

\_\_\_\_\_  
Signature

K-1

## ANNEX B

CONFISCATION FORM

1. CHP: \_\_\_\_\_ DTG: \_\_\_\_\_ (B) \_\_\_\_\_

2. Wpn by type and  
Sl No \_\_\_\_\_

3. Magazines: \_\_\_\_\_

4. Ammo/Expl: \_\_\_\_\_

5. Other items \_\_\_\_\_

DETACH HERE - (ONLY TOP PORTION IS GIVEN TO THE OWNER)

6. Other info (N/A if found)

a. Name \_\_\_\_\_

b. Faction \_\_\_\_\_

c. Village \_\_\_\_\_

d. Veh License No. \_\_\_\_\_

7. AMR (if found) \_\_\_\_\_

8. Individual taking name (print) \_\_\_\_\_

Signature \_\_\_\_\_

## Copies:

Original to owner

2 copies forwarded with wpns to Bn HQ

Col Mugambage He mentioned again the term commitment because of past experience. He said that every agreement finalized so far had ended in massacres being conducted against minorities, therefore the commitment must come from the heart. Massacres and genocide were orchestrated programs. The world knows that the Rwandese army trained and armed the Interhamwe and that there were also members of the army who were involved in those massacres. This delegation has all the means to stop these massacres and to stop RTLM from inciting the population to violence. It is a must that the evacuation process continue, that the RTLM stop and that the Government stops propaganda about massacres. These are the basis of the preconditions for continuing the discussion regarding a ceasefire.

LCol Rwigambe He emphasized that the RAF are responsible for killing and the world knows that they can stop the massacres. As a sign of good will it is required that they let the displaced persons held behind the lines against their will be released. The government asks for a ceasefire when RTLM and the official radio continue to use propaganda to incite violence and at the same time they distribute weapons to civilians. He indicated that the Nyamirambo is threatened by massacres. It is illogical to ask for ceasefire when there are still massacres continuing. It is a basic requirement to stop these massacres to demonstrate the commitment of the RAF to a ceasefire. Those who use propaganda must stop and the armed forces must take on these responsibilities to permit the discussions to continue.

Gen Gatsinzi He indicated that the observations raised by the RPF are contained in the ceasefire document. The inability of the RAF to stop the massacres is because all of their troops are engaged in the fighting. The propaganda problem is included in the ceasefire document, but also the RPA radio uses propaganda to incite violence. Therefore, we should return to the document at hand. If there is an implementation of the ceasefire there will be a decrease in the suffering of the population and it allow the RAF to restore law and order.

Col Mugambage He confirmed that they are open to negotiations but not with their eyes closed. It is true that all the key points are in the document but, we want basic conditions such as the transfers of displaced persons, the RTLM radio to stop inciting violence by use of propaganda. These points constitute the

ANNEX ~~A-2~~ J-2

ANNEX J-2  
UNAMIR SOP PTIII

# OFFICIAL RECEIPT

DATE:

PLACE

NAME

WEAPON SER NO: \_\_\_\_\_ TYPE: \_\_\_\_\_

AMMUNITION: QUANTITY \_\_\_\_\_ TYPE: \_\_\_\_\_

OTHER ITEMS FOUND:

SIG OF OIC

SEC ~~17~~ 16  
~~Annex N~~  
~~Report III~~

~~ANNEX C~~

## DETAINEE LIST

ANNEX J-3  
TO UNAMIR SOP  
PT III

[illegible]

N-3

ON Restricted



~~ANNEX H-1~~ ~~SECTION 18 21~~  
~~ANNEX K-2~~ ~~ANNEX O-1~~

UN RESTRICTED

~~ANNEX Q~~

~~ANNEX S~~ K  
To Part III

SPECIAL REPORT FORM

To: ACOS LIAISON OPS/MILOBS HQ  
Through: SLO  
From: Field Liaison Team  
Subject: Special Report concerning .....

1. Task

- a. Task
- b. Ordered by .....

2. Facts

- a. When .....
- b. Where.....
- c. What.....
- d. Who.....
- e. Why.....

3. Conclusions

.....  
Major/Team Leader

.....  
Major

2-1

~~UN~~

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COPY NO 27 OF 28

UNAMIR HQ  
OPERATIONS BRANCH

12 Dec 94

3000.15 (OPS)

SEE DISTRIBUTION

SUBJECT: AMENDMENTS/ADDITIONS TO OP ORDER 21

Reference: OP Order NO 21 dated 08 Dec 94.

1. You are please requested to make the following amendments/additions to the above reference:

a. Amendments: Paragraph (6) (b) to read as follows:

(1) NICOY

(a) Tasks.

- (i) Secure Force Release Point on red route.
- (ii) Provide security element under Command HQ.
- (iii) Construct and provide security for detainee cage at area of church building Objective 2.
- (iv) Be prepared on order to:
  - (aa) Clear objectives of unauthorised wpns, eqpt and stores.
  - (ab) Arrest Criminals.
  - (ac) Prevent infiltration of DPs from other objectives into each cleared obj with Inf Sect each.

b. Additions: Paragraph (16) to read as follows:

(1) INDBATT

(a) Grouping.

1/3

SECRET

SECRET

- (i) Two PLs.
- (ii) In Sp one RPA Liaison team per PL.
- (b) Tasks.
  - (i) Force reserve.
  - (ii) Act as Force RRF.
  - (iii) Provide protection for Helipad at GR 493105 throughout duration of Operation.
  - (iv) Be prepared on order to:
    - (aa) Clear objectives of unauthorised wpns, eqpt and stores.
    - (ab) Arrest Criminals.
    - (ac) Prevent infiltration of DPs from other objectives into each cleared objectives with Inf Sect each.

2. For your necessary action.

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