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UNITED NATIONS
ASSISTANCE MISSION IN RWANDA

NATIONS UNIES
MISSION POUR L'ASSISTANCE AU RWANDA

FROM : G 3 PLANS ^{for} *PKMuli* 5000.7 (Plans)
TO : DISTRIBUTION LIST
DATE : 20 Nov 95
SUBJECT : AMENDMENT TO UNAMIR SOPs

1. Please find enclosed the latest version of UNAMIR Force SOP part four (4), Air Operations. It supersedes the Air Operations SOP sent vide letter dated 24 Oct 95.
2. For necessary action.

Distribution :

Internal :

FORCE COMMANDER
DFC/COS
OPS BRANCH
MILITARY PERSONNEL BRANCH
LOGISTICS BRANCH
PLANS SECTION
CAMP COMMANDANT
MIL OB GP HQ
INDBATT
GHANCOY 1
GHANCOY 2
MALICOY
MALAWICOY
NICOY
FORCE ENGR COY
FORCE SIG COY
95 CMSG
NORMED
HAC

FORCE PROVOST MARTIAL
FORCE MP COY
HUMAN RIGHTS LO
CANADIAN HELICOPTER UNIT

External :

SRSG OFFICE
CAO (OFFICE ADMIN AND MANAGEMENT)
UN HQ NEW YORK (DPKO)

PART FOUR

AIR OPERATIONS - ROTARY WING

GENERAL

1. Air support for UNAMIR is provided by a commercial firm (Canadian Helicopters International) under contract for three Bell 212s. When operating under UN responsibility these aircraft are called "United Nations Aircraft" and are placed under operational command of the FC through G3 Air. The CAO maintains operational control through the Civilian Air Operations Officer (C Air Ops). The G3 AIR is responsible for the coordination, planning and execution of UNAMIR rotary air taskings. Chief Air Operations is responsible for the supervision and administration of all air assets and for ensuring that operations are correctly tasked and flown in accordance with the UN mandate for the Mission.

TASKING PRIORITY

2. Support helicopter tasking is decided by using the following system of priorities:

- a. Priority - 1: CASEVAC, Search and Rescue (SAR) and other urgent or immediate missions.
- b. Priority - 2: MEDEVAC of stabilized casualties. Operational deployment of troops in support of the UN mandate in Rwanda. VIP tasks.
- c. Priority - 3: Routine UNAMIR support tasks including, recce and surveillance missions, air patrols, troop redeployment, photo-recce and administrative tasks.
- d. Priority 4: Routine UN tasking for other agencies.
- e. Priority 5: NGO humanitarian support operations.

AIR TASK REQUESTS AND FORMATS

3. All personnel/units are to bid for helicopter support using an AIR TASK REQUEST form at least 48 hours in advance of the task. Taskings for Monday are to be submitted by Friday. All requests will be considered in order of priority and merit by G3 AIR and scheduled based on aircraft availability. The task will have to be recommended by G3 AIR and approved by both the FC, through DCOS Ops, and CAO, through Chief Air Ops. An Air Task number (date + sequential number) will be assigned to the tasking. Tasking number zero one (date +01) is reserved for CASEVAC/MEDEVAC responses. The format for an air task request is

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at Annex A with a message format at Annex B.

4. By 1600 hrs the day before the requested task is due to be flown, an AIR TASK ORDER will be produced by G3 Air specifying the nature and detail of the task. This form is then distributed to UNAMIR/MILOB duty officers, helicopter company and Chief Air Ops. Requesting units can contact G3 AIR or UNAMIR/MILOB Duty Officers by 1600 hrs the day prior to the tasking to confirm support for their air task request. The format for an air task order is at Annex C.

PERSONNEL AUTHORIZED TO EMBARK UNAMIR HELICOPTERS

5. In accordance with AIR OPS memo 538 dated 5 Oct 95, the following table outlines the various forms/authorizations that are to be completed by UNAMIR, NON-UNAMIR and NON-UN personnel when requesting helicopter support. All forms are to be completed and presented to G3 Air one day prior to the requested helicopter flight. Any request which has incomplete paper work, will not be authorized.

6. HELICOPTER PASSENGER AUTHORIZATION REQUIREMENTS TABLE

PASSENGER	AIR TASK REQUEST FORM	REQUESTING LETTER	NON-UNAMIR MOV OF PERS (MOP) FORM	GENERAL RELEASE WAVIER
UNAMIR	YES	NO	NO	NO
OTHER UN AGENCIES	YES	YES	YES	NO
NON-UNAMIR NON-UN	YES	YES	YES	YES

7. As an organization may be required to reimburse UNAMIR for a portion of the flight, the Requesting Letter must be stamped and signed by an authorized individual of the requesting organization, a sample Request Letter enclosed at Annex D. For all NON-UNAMIR cases, all of the completed paperwork shall be forwarded to the office of the CAO for final approval. A sample MOP and General release waivers are enclosed at Annex E.

8. The only exception to the above table is when NGOs, RPA LO, and personnel from other UN Agencies must accompany UNAMIR personnel in order to aid UNAMIR personnel in the performance of their duty. In the instances of where the personnel are located in the field, then the requirement for the Requesting Letter is waived. All other paperwork must still be submitted prior to the flight and only one representative from a single organization

will be considered for these flights. If more than one representative will be on the flight, then a letter from the organization acknowledging a Cost Recovery will be required.

PASSENGER MANIFESTING

9. All UNAMIR helicopter flights shall have passengers manifested (names and UN ID numbers recorded) prior to proceeding on the flight. Manifesting is used for cost recover and in the event of accident, an accurate list of personnel on-board.

10. Manifesting is to be done through four CONSECUTIVE methods. First, the Air Task request form will have the initial list of passenger names. Second, by contacting G3 Air Ops or if unavailable UNAMIR/MILOBs duty officers and changing or adding the name of person to the Air Task Request form. Third, in the event of a last minute change, contacting the unit duty officer, who in turn will contact G3 Air to correct the passenger manifest. Fourth, the helicopter pilot will confirm the name of individuals prior to their boarding the helicopter. If a person replaces another person on the flight, the pilot will transmit the person's UN ID Number to the helicopter base unit. Additional passengers will be refused entry.

11. In Kigali, passengers will report twenty (20) minutes prior to flight departure for manifesting. Passengers not manifested five (5) minutes prior to departure, will be considered to have missed the helicopter and will not be taken on the flight.

12. In the field, passengers should be at the helicopter pick up point at least twenty (20) minutes prior to the scheduled arrival time of the helicopter. During pick up taskings, the helicopter scheduled may be varied due to cancellations and/or other passengers arriving late for their pick up.

DUTIES AND RESPONSIBILITIES

13. G3 AIR is responsible to DCOS Ops and Air Ops for the efficient running of UNAMIR Helicopter Air Operations within the Mission Area. In particular G3 Air is responsible for the following:

- a. Advising the FC on the use of Support Helicopters (SH) within the Mission Area.
- b. Advising all UNAMIR units/sections on the use of SH assets.
- c. Staffing matters involving SH and air assets within UNAMIR.
- d. Liaising and coordinating with the Rwandese Civil Aviation Authority.

- e. Liaising and coordinating air assets with the civilian Air operations Officer in UNAMIR, including providing timely information on tasking and mission profiles.
- f. Writing and updating all relevant air SOPs and directives in cooperation with Chief Air Ops.
- g. Tasking and coordinating SH assets within the Mission area.
- h. Maintaining and updating an HLS register within the Mission area.

AIRCRAFT CAPABILITIES AND LIMITATIONS

14. The capabilities and limitations of the BELL 212 are listed below, however it should be noted that these figures are subject to greater constraints when operating the helicopter at higher altitude and higher temperatures, such as those encountered in western Rwanda. If the aircraft are tasked to fly over longer ranges, less payload will be available. The normal limitations are as follows:

- a. Maximum number of passengers:
 - (1) 7 normally.
 - (2) 6 during hot weather.
 - (3) 3 stretchers and three passengers/AME team.
- b. Average airspeed: 100 Kts or 185 Km/Hr.
- c. Endurance to be used for planning purposes:
 - (1) With maximum load: 2 Hr.
 - (2) With a very reduced pax load and 2 auxiliary fuel tank: 3 Hr 30.
- d. Readiness for urgent missions with one helicopter:
 - (1) Daily between 06 Hr and 17 Hr: take off within 30 min.
 - (2) When a higher state of readiness has been ordered by the FC: take off immediately.
- e. Comms: VHF/AM (band-width: 118.000 - 135.975 Mhz).
VHF/FM (band-width: 150.000 - 179.999 Mhz).
HF SSB (band-width: 2.100 - 29.999 hz).
- f. Nav aids: NDB, VOR and GPS.
- g. During night operations, Instrument Flight Rules will

be used.

h. Maximum flight altitude without supplementary oxygen:
10,000 ft above sea level.

i. Allocated flying hours: 60 hrs/month/hel.

TASK CAPABILITIES

15. Helicopters may be tasked within the Mission area for the following operations:

- a. CASEVAC/MEDEVAC/Search and Rescue (SAR).
- b. Transportation of VIPs.
- c. Troop deployment and redeployment.
- d. Recce.
- e. Surveillance and Border Patrols.
- f. Resupply.
- g. Top Cover for convoys.

CASEVAC AND MEDEVAC

16. CASEVAC is the emergency transportation of injured personnel, who may be in **imminent danger of death**. MEDEVAC is the emergency transportation of injured personnel, who are **NOT** in imminent danger of death but **require increased health services**. UNAMIR medical SOPs define and determine the methods to be used to CASEVAC a casualty, this includes a standardized format for casualty requests.

17. When a request for a CASEVAC/MEDEVAC mission is received by the HQ Duty Officer, he will carry out the following actions:

- a. Notify the Force Medical Officer (FMO), call sign M93 on channel 4, G3 AIR call sign 93H on channel 4 and Air Ops, call sign WZ1 on channel 11.
- b. Determine all the details of the incident in accordance with Annex A to the medical CASEVAC SOP and pass them to the FMO, G3 Air and Air Ops.
- c. Inform DCOS Ops about the progress of the incident.

18. The FMO will carry out the following actions:

- a. Gather as much information as possible about the incident.
 - b. Determine whether a helicopter CASEVAC/MEDEVAC is appropriate.
 - c. If a helicopter CASEVAC is necessary, despatch the Aero Medical Evacuation (AME) Team to the helicopter site immediately and inform G3 AIR of the medical implications of flying the casualty. It should be noted that large pressure (higher altitudes) variations can seriously harm injured personnel in certain circumstances.
 - d. If a helicopter MEDEVAC is necessary, the FMO will ascertain if adequate medical attention (two persons) will accompany the patient from the pick up point to Kigali. If no medical attention is to accompany the patient, the FMO will arrange for an AME team to accompany the helicopter from Kigali.
 - e. Arrange for an ambulance to pick up the casualty once recovered by the helicopter. If time is essential, the helicopter will land in front of the control tower at Kigali Airport with the casualty(ies). If time is NOT essential, the helicopter will recover at the Presidential Hangar.
19. The G3 AIR will carry out the following actions:
- a. Alert the SAR/CASEVAC standby helicopter crew.
 - b. Brief the crew with as much information about the detail and location of the incident as possible.
 - c. If required, alert the MILOBs at the pick-up point or drop-off point for their possible assistance.
 - d. When known, advise the medical staff of the estimated time of return of the helicopter to Kigali.
 - e. Monitor the progress of the mission until completion of mission.
 - f. Keep the C Air Ops O appraised on all matters pertaining to SAR/CASEVAC/MEDEVAC taskings.

SAR MISSIONS

20. A SAR mission will be implemented for any aircraft within the Mission area that is either overdue or transmits a MAYDAY call. Overdue action will be taken for any aircraft, 1 hour after its specified endurance is reached. If a helicopter on task fails to land at its designated location, overdue action will be taken 1 hour after its last reported ETA.

21. A SAR mission is to be requested via G3 AIR and Air Ops:
 - a. For fixed wing aircraft by ATC/AOC.
 - b. For helicopters, by the Flight Commander of the helicopter unit.
22. The Mission has a very limited SAR capability at night due to aircraft limitations and terrain considerations.
23. A SAR mission can be implemented for missing vehicles/personnel along a briefed route, should no other means be available.
24. Should the G3 AIR not be available, C Air Ops/DCOS OPS/G3 Ops may task a helicopter for a SAR/CASEVAC/MEDEVAC mission directly.

RECCE MISSION

25. A recce mission is flown to collect information of a general nature and to confirm specific information.
26. In order to reduce aircraft flying time and to gain maximum benefit for those requesting the recce mission, the following procedures are to be followed:
 - a. Plan your recce route before requesting the helicopter tasking.
 - b. Include sufficient details of the recce route (map number, grid coordinates) in the Air Task request form. Failure to submit details will prevent the pilot from calculating the fuel requirement for your recce.
 - c. Prior to the flight, mark your recce route on a second map and give it to the pilot of the aircraft. Brief the pilot on the route marked on the second map. The pilot will return your map at the end of the flight.
27. Helicopter recce mission limitations are:
 - a. Normal recce flights should be conducted at 150 meters above terrain.
 - b. Low level flight for closer object view below 75 meters over habited area is not permitted.
 - c. The best recce view is either to the front or to the sides of the aircraft. The pilot should be informed of the preferred side for observation.
 - d. To allow for a larger quantity of fuel to be taken for

longer flights, the most suitable number of recce passengers is four.

HELICOPTER LANDING SITES

28. Helicopter landing sites (HLSSs) should be chosen using the following criteria:

a. A clear open area, free of obstructions and loose material. Definition of loose material includes any material that may be blown around or be effected by the helicopter wind during the helicopter landing or departure phases. Most wind blown materials come from areas located too close to the helicopter landing site such as garbage pits (in particular loose plastic bags), construction sites and clothes drying areas.

b. Clear approach and departure paths. Tall trees and electrical power lines are to be avoided where possible. If unavoidable, the helicopter passenger load may be reduced to four or five passengers at that landing site.

c. The minimum dimensions are 35x35m, cleared to ground level. An HLS for night use should be at least 100x50m in size.

d. Slope of the helicopter landing area should be minimal and should not exceed 6 degrees by day and 3 degrees by night.

e. The landing site should be as secure as possible, especially if an aircraft is to shut down for some time. In the case of a shutdown, you will be required to provide and post guards.

29. A record of HLSSs will be held in Air Ops and at the helicopter detachment operations room.

MARKING HLSSs

30. Landing sites should be obvious from the air and may be designated as follows:

a. The site should be marked with a large white H in the centre, individual landing points within a large HLS may then be marked by secure marker panels or by marshallers.

b. The helicopter will try to approach into wind and a windsock, flag or smoke will assist the pilot in determining the wind direction. Smoke should not obscure the HLS when the helicopter is on its approach.

c. A night landing site should be well lit and clearly designated. In an emergency the area may be illuminated by using crossed vehicle headlights placed 35m apart downwind of the landing point, Annex F.

NIGHT OPERATIONS

31. Currently night flying is to be flown according to Instrument Flight Rules (IFR). IFR flight severely limits the night capability of the Bell 212 helicopters. In IFR flight, the maximum safety altitude in western Rwanda may exceed 10,000 ft. This altitude will require supplementary oxygen for the flight crew. This supplementary oxygen is not available in Rwanda. The Bell 212 may not therefore be able to carry out night operations over the mountains in western Rwanda.

32. The Bell 212 is not equipped with Night Vision Goggles (NVG) and therefore has a limited ability to conduct rescue missions at night.

HELICOPTER SAFETY DRILLS

33. Troops/passengers may only approach the helicopter from the front or right quadrants. When the helicopter engine is at idle, a member of the crew will direct troops/passengers to enter the helicopter. All weapons are to be made safe and magazines are to be removed. No loose articles are to be carried into the rotor area and headgear should be removed and secured. Radio aerials are to be removed and stowed. Radios are not to be used inside the aircraft.

34. During flight, smoking is prohibited and troops/passengers are to secure their seat belts at all times.

35. Troops are to wait until directed by a crew member before deplaning. On touchdown the pilot will inform the chalk commander of his exact position and heading if so requested.

RESTRICTED FLIGHT AREAS

36. Overflying the RPA firing range (south eastern Rwanda), VOLCANO NATIONAL PARK and the AKAGERA NATIONAL PARK is not permitted without authorization. When overflight is authorized, flight below 1000 feet above ground level is not permitted.

37. Unless landing, flight over built up areas is restricted to 1000 feet above ground level or higher.

38. Flight over downtown Kigali, Kanombe Military Camp (east of Kanombe airport) and between the camp and the airport runway is prohibited.

39. Using the Rwandan military street plan map of Kigali, "downtown Kigali" restricted flying area encompasses the hill containing the area north of Hotel Mille Colline, Rwandan National Bank, Kigali Central Hospital on the west, Nyarugenge complex on the south and the eastern slope of the hill containing boulevard l'O.U.A. (main boulevard leading to downtown from the airport).

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AIR TASK REQUEST FORM (1 NOV 95)

Annex A To
Air Ops SOP
Part 4

IDENTITY OF APPLICANT

1. A. Name.
- B. Branch or Section.
- C. Location, Building, Room Number.
- D. Telephone Number or method of Contact.

FLIGHT REQUEST

2. A. Date of task
- B. Return date
- C. Task description (incl reason or special instruction/info).

3. A. Passengers. (UN ID NUMBER, NAME)

- | | |
|-----|-----|
| (1) | (5) |
| (2) | (6) |
| (3) | (7) |
| (4) | |

- B. Luggage (weight).

<p>4. Pick Up Point (PUP).</p> <p>A. FROM TIME Call sign</p>	<p>4. Drop of Point (DOP)</p> <p>B. TO TIME Call sign</p>
<p>5. RETURN FLIGHT PUP</p> <p>A. FROM TIME Call sign</p>	<p>5. RETURN FLIGHT PUP</p> <p>B. TO TIME Call sign</p>

6. AUTHORIZING AGENT _____ APPOINTMENT _____
DATE SIGNED:

7. RECOMMENDATION BY G3 AIR. _____
Signature G3 AIR
CASEVAC OPERATIONAL SPACE AVAL COST RECOVER

8. FLIGHT AUTHORIZED
Comments: _____ Comments: _____

This mission request is a valid
operational requirement and
meets the UNAMIR mission mandate.
FC Through DCOS Ops _____

This mission meets UNAMIR
requirements and is cost
approved.
CAO through Air Ops _____

GENERAL RELEASE FORM LIABILITY ON ACCOUNT OF USE OF UN HELICOPTERS

I, the undersigned, hereby recognize that my use of or travel on aircraft provided by the United Nations that is scheduled to depart from _____ for _____ on _____ 199____ is solely for my own convenience and benefit and make take place in areas or under conditions of special risk. In consideration of being permitted to use or travel with these helicopters, I hereby:

- a. Assume all risks and liabilities during such use or travel.
- b. Recognize, subject to the provisions of this release, that neither the United Nations nor any of its officials, employees or agents are liable for any loss, damage, injury or death that may be sustained by me during such use or travel,
- c. Agree, for myself as well as for my dependents, heirs and estate, to hold harmless the United Nations and all its officials, employees and agents from any claim or action on account of any such loss, damage, injury or death.
- d. Agree, for myself as well as for my dependants, heirs, and estate, that in any case of loss, damage, injury, or death, the liability of the United Nations, if any, shall be limited and shall, as applicable, not exceed the lower of: (i) the amounts of the insurance coverage maintained for this purpose by the United Nations; (ii) the compensation payable to the staff of the United Nations; (iii) the limitations on the amounts recoverable by passengers under the provisions of the Warsaw Convention.
- e. Further agree, for myself as well as for my dependants, heirs and estate that we shall look first to any insurance taken out by myself or provided by my employer or the carrier covering such loss, damage, injury or death, and that compensation shall be payable by the United Nations only to the extent that limits provided under paragraph (c), above, exceed the amounts recovered from such insurance.

(Passenger signature)

(Print name of passenger)

(Date)

(revised 16 November 1994)

(Witness signature)

(Print name of Witness)

(Date)

File

UNITED NATIONS
ASSISTANCE MISSION FOR RWANDA



NATIONS UNIES
MISSION POUR L'ASSISTANCE AU RWANDA

UNAMIR - MINUAR

To : List A,B,C,D,E & F

From : Capt S Choudhary
SO to COS

A handwritten signature in dark ink, appearing to read 'S. Choudhary', with the word 'Capt' written below it.

Date : 07 Sep 95

Subject : FORCE STANDARD DISTRIBUTION LIST

1. A revised distribution list is attached as appendix to this letter for your information.
2. You are requested to inform this office of any ammendments or additions required to this list.
3. Please acknowledge receipt.

Appx
(Refers to para 1 of
the letter)

FORCE STANDARD DISTRIBUTION LIST

Serial Addressee

List A - Command Group

1.	MA to FC
2.	MA to DFC
3.	COS
4.	DCOS (ops)
5.	DCOS (sp)
6.	CMO
7.	CHAO
8.	Civpol Commissioner
9 - 12	Spare

List B - HQ Branches

13.	FMO
14.	G1/CMPO
15.	G2 Mil Info
16.	G3 Ops
17.	G3 Plans
18.	G3 Engr
19.	G3 Air
20.	FPM
21.	Force PAO
22.	G4 Logistics
23.	G4 Mov Con
24.	G6 Comms/FSO
25.	HAC
26.	CLO
27.	FWO
28.	Camp Commandant
29.	RPA LO
30 - 32	Spare

LIST C - ELEMENTS OF THE FORCE EXTERNAL TO HQ UNAMIR - OPERATIONS -
NOT TO BE USED IN CONJUNCTION WITH LIST D

33.	Milob Gp HQ
34.	UN Civ Pol
35.	Sector 1
36.	Sector 2
37.	Sector 3
38.	Sector 4
39.	Sector 5

- 40. 95 CMSG
- 41. Force Engr Coy
- 42. Force Sig Coy
- 43. FMO
- 44. MP Coy
- 45 - 47 Spare

LIST D - ELEMENTS OF THE FORCE EXTERNAL TO HQ UNAMIR -
ADMINISTRATION - NOT TO BE USED IN CONJUNCTION WITH LIST C

- 48. Indbatt
- 49. Force Engr Coy
- 50. Force Sig Coy
- 51. Ghan Coy - 1
- 52. Ghan Coy - 2 (Tribunal)
- 53. Malawi Coy
- 54. Mali Coy
- 55. Ni Coy
- 56. 95 CMSG
- 57. MP Coy
- 58. FMO
- 59 - 60 Spare

LIST E - CIVIL ADMINISTRATION IN HQ UNAMIR

- 61. Office of SRSG
- 62. ED
- 63. CAO
- 64. CSO
- 65. CFO
- 66. FSA
- 67. Claims
- 68. OIC Gen Service
- 69. CILM
- 70. CMCO
- 71. C BOI Unit
- 72. CCPO
- 73. CCO
- 74. CISS
- 75. CITMM
- 76. CBES
- 77. EDP
- 78. Brown & Root
- 79 - 85 Spare

LIST F - OTHER UN AGENCIES

- 86. UNDP
- 87. UNHCR
- 88. UNREO/IOC
- 89. UNICEF



UNITED NATIONS
ASSISTANCE MISSION FOR RWANDA

NATIONS UNIES
MISSION POUR L'ASSISTANCE AU RWANDA

UNAMIR - MINUAR

MILOB GP HQ

File No 5000.7 (PLANS)

To : SEE DISTRIBUTION LIST

From : MILOB GP HQ 

Date : 23 Feb 1995

Subject : UNAMIR FORCE SOPs

1. Please find attached your copy(ies) of the UNAMIR Force SOP.
2. Please forward any requests for replacement of missing pages to SOO-MILOB GP HQ
3. Acknowledge receipt.

Attachment: UNAMIR SOP

Distribution List: COPY No.

DCMO	32
SMPO	33
SLOGO	34
OPS BRANCH	35
SECTOR-1	36
SECTOR-2	37
SECTOR-3	38
SECTOR-4A	39
SECTOR-4B	40
SECTOR-4C	41
SECTOR-5	42
SECTOR-6	43

MILOB OPS FIRST SIGHT MAIL

DATE.....

SEEN BY	COMMENTS	SIGN	DATE
✓ C M O	Copy before pm	to	18/10
S O O			
OPS OFFR1	seen	to	18/10
OPS OFFR2			
SIG OFFR			
S M P O			
SLOGO			



UNAMIR - MINUAR

File No 5000.7 (PLANS)

To: DISTRIBUTION LIST

From: G3 PLANS

Date: 10 Oct 95

Reference: Letter 5000.7 (G3 PLANS) dated 2 Oct 95

Subject: AMENDMENT TO UNAMIR FORCE SOPs

1. Please find enclosed an AIDE-MÉMOIRE for Duty Officer and G1 Staff in case of death or serious injury of a UNAMIR member. This document is to be added to the UNAMIR SOP - Part 7 (Medical). That part was overlooked in the distribution on the latest version of Part 7 on 2 Oct.

2. For necessary action.

[Signature]
S.C. Dadhwal
LCol
G3 Plans

DISTRIBUTION LIST

INTERNAL

- Force Commander
- Deputy Force Commander
- COS
- Operations Branch
- Military Personnel Branch
- Logistics Branch
- Plans Branch
- Camp Commandant
- ~~Force Engineer Company~~
- NICOY
- GHANCOY 1 & 2
- MALICOY
- MALAWICOY
- INDBATT
- Force Engineer Company
- Composite Mission Support Group (CMSG)
- NORMED
- G3 AIR

Humanitarian Assistance Cell (HAC)
Force Provost Marshall
Military Police Company
Human Rights Liaison Officer

EXTERNAL

CAO (Div. of Admin. and Management)
SRSG Office
United Nations HQ New York (DPKO)

UN RESTRICTED

AIDE MEMOIRE FOR DUTY OFFICERS AND G1 STAFFS

ACTION TO BE TAKEN IN CASE OF THE DEATH OF
OR SERIOUS INJURY TO A MILITARY MEMBER OF UNAMIR

IMMEDIATE ACTIONS

1. When information is received that a military member of UNAMIR has died or suffered serious injury, immediate action are to be taken by:

a. The Duty Officer outside normal working hours, until he is relieved of the task by FMO or a member of staff.

b. FMO and staff during normal working hours.

c. Preferred contact in all cases is Med Ops.

2. It is however likely that the first information will be received by the Duty Officer and whether in normal working hours or not, he is to handle the matter until it can be passed to FMO or a member of his staff not below the rank of Major. Note, however, that the Ops staff retains responsibility for the preparation and submission of the Special Incident Report (See paragraph 6a).

3. When acknowledging the initial information, advise the unit concerned of the need to provide, by the fastest available means, the information necessary to complete the NOTICAS (See below) - but note that casualty details should not be passed over insecure radio nets.

4. Although it is likely that much information that will be required in due course will not be available, immediately inform those listed at annex A, giving all known relevant details.

5. In the case of death, advise the unit that they should advise their national headquarters of the incident and that the notification of next of kin will be the responsibility of the unit headquarters; they must report back when the next of kin have been informed. HQ UNAMIR must be advised when this has taken place as the name of the deceased will not be released in any public statement before this confirmation has been received. CMPO must, therefore advise Public Affairs Office when it is confirmed that next of kin have been informed.

6. Start to prepare:

a. Special Incident Report. This is the notification of the occurrence through the operational chain of command. It will be cleared and submitted to New York by DCOS (Ops).

b. Preliminary NOTICAS. There may be a conflict between the need to pass information to HQ UN as quickly as possible and the knowledge that the necessary information is not available. This dilemma is solved by the passage of the preliminary NOTICAS message, which takes the same format as the NOTICAS message, except the heading. Those details which have been confirmed are to be included; the remainder is to be given as "To follow".

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NOTIFICATION OF CASUALTY

7. Unit MO is to prepare the formal Notification of Casualty (NOTICAS) in accordance with Annex B. The serial No is to be the next number from a sequential list he is to maintain. When all the details are known and confirmed, it is to be passed to CMPO (through FMO) for his action and transmission to CAO then to HQ UN.

ADDITIONAL CONSIDERATIONS IN CASE OF DEATH

8. In the event of the death of a member of UNAMIR, there are clearly other matters which needs to be addressed. While this aide memoire does not attempt to set out full procedures, its aim is to serve as a check list of points to be considered. Note that full particulars may be found in the UN Field Administration Manual, Chapter 9.

9. The remains are to be transported by the most appropriate and dignified means by air or by road to the UN medical facility in Kigali (currently NORMED) where they will be held until taken out of Rwanda.

10. An ad hoc committee to include the Chief Finance Officer (or a representative), the Legal Advisor, the Force Medical Officer, a representative from Movement Control, a member of CMPO's staff and a representative of the contingent concerned (can be a staff officer of that nationality) is to be formed under the CAO's direction to review the situation; ensure that all relevant details have been passed to HQ UN; determine the disposal of the remains (including ensuring that full movement arrangements have been made to the home country and have been promulgated as necessary); consider ceremonial (see para 18); and appoint an escort (see para 15).

11. Autopsy. FMO is to be consulted as to the requirement for an autopsy. This is to be confirmed as early as possible as it will affect flight timings from Nairobi. The Autopsy could, if required on legal or medical grounds, be carried out in Nairobi.

12. Coffin and UN Flag. Obtained through Log Plans, together with 6' x 9' UN Flag, with which the coffin shall be draped during ceremonial and movement. The flag is to be interred or otherwise disposed of with the remains; it may be given to the next of kin after the funeral ceremonies or, if they do not wish to retain it, the escort is to return it to Log Plans.

13. Funeral Director. UAMIR has an open contract with a funeral director in Nairobi who may be contracted through FCT or LO Nairobi. This company will receive the remains from the aircraft at Nairobi airport, transport them to their own premises, carry out the necessary further preparations for the remainder of the journey, arrange for an autopsy if required, and finally, deliver the remains back to Nairobi airport for the outbound flight.

14. Travel Arrangements. Arrangements for the movement of the remains from Kigali to Nairobi should be made with Air Ops. Experience shows that if it is intended to perform some ceremony

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at the airport, it will be preferable to choose a time fairly late in the day, after the day's main movements have taken place. Onward movement from Nairobi will be arranged by the UNAMIR Travel Office.

15. Escort. Note the following:

- a. Must be an officer, preferably senior to the deceased (although this may not always be possible) and will be from the same contingent as the deceased. If there are more than one deceased it will be necessary to have equal number of escort officers.
- b. Accompanies the remains on their journey (travelling on the same aeroplane) and is responsible for their safe custody and dignified handling throughout.
- c. Represents the Force Commander at the funeral rites and ceremonies in the home country.

16. Documentation. Three documents are required for the movement of the remains from Kigali to Nairobi:

- a. The passport of the deceased.
- b. A death certificate, which must conform to certain requirement - FMO is aware of the requirements.
- c. A certificate - obtained from the Rwandan Ministry of Health - declaring that the body is free from certain diseases.

17. Customs Clearance. With this documentation, there should be no difficulties clearing customs. It may be helpful, though, to make prior arrangements with the Customs authorities, with the assistance of Movement Control.

18. Ceremonial. The airport authorities have been helpful in allowing UNAMIR to conduct a short ceremony as the remains are placed into the aircraft which will fly them to Nairobi. Clearly the maximum notice and flexibility that can be shown on our part will allow the authorities to give us greater latitude in our activities; KIA is an international airport, we have no right to unlimited free access airside and we must respect the authorities wish to maintain security; otherwise, we shall not be able to conduct the kind of event we would wish. An example format, which has been used successfully, is attached at Annex C, but it may be necessary to adapt this to meet the sensitivities of the religious and national customs of the deceased.

19. United Nations Medal. If the deceased has not previously been awarded the United Nations Medal with UNAMIR ribbon, action should be taken to make an exceptional award, as allowed in the Regulations. The medal should be available for any ceremonial which may be arranged.

SUMMARY

20. When a member of UNAMIR dies, there will be much to be done and it will need to be done quickly. It is important that all

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concerned are aware of the part that they have to play. Accurate and timely notification of the necessary information is the key.

Annexes:

- A. Personnel to be notified Immediately on Receipt of Notification of Death or Serious Injury.
- B. NOTICAS Format.
- C. Possible form of Ceremonial.

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ANNEX A TO
AIDE-MÉMOIRE
PART 7

PERSONNEL TO BE INFORMED IMMEDIATELY ON RECEIPT OF
NOTIFICATION OF DEATH OR SERIOUS INJURY

1. MA to FC
2. MA to DFC
3. COS
4. DCOS (Sp)
5. DCOS (Ops)
6. FMO
7. CMPO
8. Provost Marshall
9. CAO
10. Public Affairs Office

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ANNEX B TO
AIDE-MÉMOIRE
PART 7

NOTICAS FORMAT

- A. NOTICAS No:
- B. UNAMIR
- C. Service Number:
- D. UN ID Card No:
- E. Rank:
- F. Last Name (Given Names):
- G. Sex:
- H. Nationality:
- I. Next of kin (Name, address and relationship):
- J. Category (e.g. contingent member, MILOB etc):
- K. On duty at the time of the occurrence (Yes or No):
- L. Date of occurrence:
- M. Time (local):
- N. Place:
- O. Type of casualty (death, injury or illness):
- P. Cause of casualty:

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ANNEX C TO
AIDE-MÉMOIRE
PART 7

CEREMONIAL PROCEDURE FOR FUNERAL SERVICES
CONDUCTED FOR UNITED NATIONS PERSONNEL

1. In the event that a funeral service is conducted for United Nations Personnel it will either be a Contingent "family" Ceremony or a Force Ceremony. The Ceremonial procedure to be followed for a Force event is given below:

Serial	Command	Given by	Action	Remarks
1.				1. Escorts Party and Band form up in the assembly area under command of Escort Comd. To be drawn for the contingent/contingents concerned or provided by Kigali Bn. 2. Biers in place 3. Mourners briefed by CMPOL or his staff
2.	Escorts Attention	Escort Comd	National Drill	Band complies with commands
3.	Escorts Shoulder Arms	Escort Comd	National Drill	
4.	Band by the centre, Escorts by the Left, Quick March	Escort Comd	National Drill	Band and Escorts step off together and march to predesignated positions. Band and Escorts mark time.
5.	Band and Escorts - Halt	Escort Comd	National Drill	
6.	Band and Escorts will Advance - Left Turn	Escort Comd	National Drill	
7.	Escorts - Order Arms	Escort Comd	National Drill	
8.	Escorts - stand at ease	Escort Comd		1. Parade Commander takes Command. 2. Band acts on Command. 3. Bearer Party moves to start position (Provided by contingents of deceased)
9.	Escorts - Attention	PDE Comd		1. Band acts on Command.
10.	Bearer Party - Slow March	OIC Bearer Party		
11.	Bearer Party - Halt	OIC Bearer Party		1. Given when rear of veh carrying the coffin is level with the bier.

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12.	Bearer Party - Inwards Turn	OIC Bearer Party		
13.	Bearer Party - Remove Coffin	OIC Bearer Party		1. Depending on the vehicle that is used to transport the coffin, the bearer party is to remove the coffin as smoothly as possible. 2. Once the coffin has been removed, the vehicle is to depart from the service area back to the assembly area.
14.	Bearer Party - Prepare to lift - Lift	OIC Bearer Party	Lift the coffin evenly until it is just above the level of the shoulder, turn the body towards the feet end of the coffin and at the same time take the weight of the coffin on the inside shoulder.	
15.	Coffin Right or Left	OIC Bearer Party	Using short steps in a forward and sideways motion rotate the coffin in the required direction until it is positioned feet foremost, towards the direction of subsequent movement. Bearers are to be halted on completion of this movement.	
16.	Slow March	OIC Bearer Party	Bearers are to step off with the inside foot to avoid rocking of the coffin. Paces should be short and while the step is to be maintained, bearers must not attempt to carry out a ceremonial slow march. Heads must be held erect and bearers must not look down.	
17.	Bearer Party - Halt	OIC Bearer Party		
18.	Prepare to lower	OIC Bearer Party	Bearers remove the inner hand from their opposite number's shoulder and bring it close to their own shoulder at the same time. Turn inwards and place the outside hand underneath the coffin.	
19.	Lower	OIC Bearer Party	All bearers assists in lowering the coffin until it is supported at full arms length and then by small side paces the coffin is positioned centrally on the bier.	
20.	Bearer Party - Attention	OIC Bearer Party	Bearers return to the position of attention.	
21.	Bearers One Pace Step Back - March	OIC Bearer Party		

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22.	Bearer Party Outwards Turn	OIC Bearer Party		
23.	Escorts - General Salute - Present Arms	PDE Comd	National Drill	Band play United Nations National Anthem.
24.	Escorts - Shoulder Arms	PDE Comd	National Drill	
25.			Service is conducted (if required)	Order of service handed out before event.
26.	Escorts - General Salute - Present Arms	PDE Comd	National Drill	1. Buglers sound Last Post 2. All military pers in uniform are to salute
27.	Escorts - Shoulder Arms	PDE Comd	National Drill	Given on completion of last Post
28.	Bearer Party - Inwards Turn	OIC Bearer Party		
29.	Bearer Party One Step Forward - March	OIC Bearer Party		
30.	Bearer Party Prepare to lift - Lift	OIC Bearer Party	As for Serial 14	
31.	Bearer Party Slow March	OIC Bearer Party	Bearer Party marches the coffin to a position where it can be placed aboard the aircraft	
32.	Bearer Party - Halt	OIC Bearer Party		
33.	Bearer Party - Prepare to lower	OIC Bearer Party	As for serial 18	
34.	Bearer Party - Lower	OIC Bearer Party	1. Bearer Party assists in lowering the coffin until it is supported in a position to be loaded onto the aircraft. 2. Using short side steps and the assistance of the air crew the coffin is loaded onto the aircraft	
35.	Bearer Party - Attention	OIC Bearer Party		
36.	Bearer Party Move to the Right in File - Right Turn	OIC Bearer Party		
37.	Bearer Party - Quick March	OIC Bearer Party	Bearer Party marches to the Right Flank of the Escort Party. Halt and Left turn.	
38.	Escort Party - Move to the Left in File - Left Turn	PDE Comd		All contingents act on command

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39	Escort Party - Quick March	PDE Comd		1. All contingent march back to the assembly area. 2. Contingents are halted and fallen out to return to duty.
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un temps voisin de l'action de flagrant délit existe. C'est-à-dire dans les deux jours après la commission de l'infraction.

B) LES CONDITIONS DES TEMPS VOISINS

- 1) Il faudrait que l'individu soit poursuivi par la clameur publique (bruits circulant dans les quartiers par exemple)
- 2) Il est trouvé porteur d'objet laissant penser qu'il a participé à l'infraction
- 3) Il est trouvé porteur des traces (l'auteur d'un viol par exemple)

C) CAS ASSIMILES

* **1er CAS ASSIMILE:** C'est la requisition du chef de maison. On entend par chef de maison celui qui est présent sur les lieux (chef de famille, son épouse, son fils aîné ou son domestique)

* **2ème CAS ASSIMILE: LA DECOUVERTE D'UN CADAVRE**

Le Gendarme peut se trouver en présence d'un cadavre dont la mort est inconnue ou suspecte. Dans ce cas, peu importe la notion du temps. Le cadavre peut être décomposé ou réduit en état squelettique. L'OPJ peut toujours agir en flagrant délit.

D) LES POUVOIRS DE L'OPJ EN FLAGRANT DELIT

- * Transport sur les lieux
- * Constatations de l'infraction
- * Recherche de l'auteur, les traces et indices
- * perquisitions pour saisir et placer sous scelles les objets ayant servi à la commission de l'infraction.
- * Procède à l'audition des témoins qu'il peut contraindre à rester à sa disposition (garde à vue)
- * Procède à des interrogatoires des suspects. Enfin, il doit mener son enquête de flagrant sans relâche.

E) DIRECTION DE L'ENQUÊTE DE FLAGRANT DELIT.

Le plus souvent c'est l'OPJ qui dirige les enquêtes de flagrant délit mais peut se faire seconder par des gendarmes APJ et aussi par les spécialistes pour les relevés des empreintes, prélèvements etc...(section de recherches, brigade de recherches).

UNITED NATIONS



NATIONS UNIES

ASSISTANCE MISSION FOR RWANDA

MISSION POUR L'ASSISTANCE AU RWANDA

UNAMIR - MINUAR

TO : ALL SECTORS/BRANCHES

FILE NO : MILOB/ADM/6401.32

FROM : MILOBS GP HQ

DATE : 25 July 1995

SUBJECT : AMENDMENT TO UNAMIR SOPs

Reference:

A. UNAMIR SOPs issued December 1994

1. Please are copies of amendments to Reference A. You are requested to amend your copies and ensure all MILOBS under command are informed of the changes.

2. Please accept for action.

A handwritten signature in dark ink, appearing to be 'K. Opong'.

K OPONG - KYEKYEKU
Lt/Col
for CMO



File No 5000.7 (PLANS)

To: DISTRIBUTION LIST

From: G3 PLANS

Date: 24 Jul 95

Subject: UNAMIR FORCE SOPs

1. Please find enclosed amendments to the UNAMIR Force SOP.
2. Please ensure that the amendments are made to your copy(ies) of the UNAMIR SOP and that all personnel are informed of the changes.

Enclosures: (1) Page changes to UNAMIR SOP

Distribution List: Page 2

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MALAWICOY	4	58-61
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AMENDMENT RECORD SHEET

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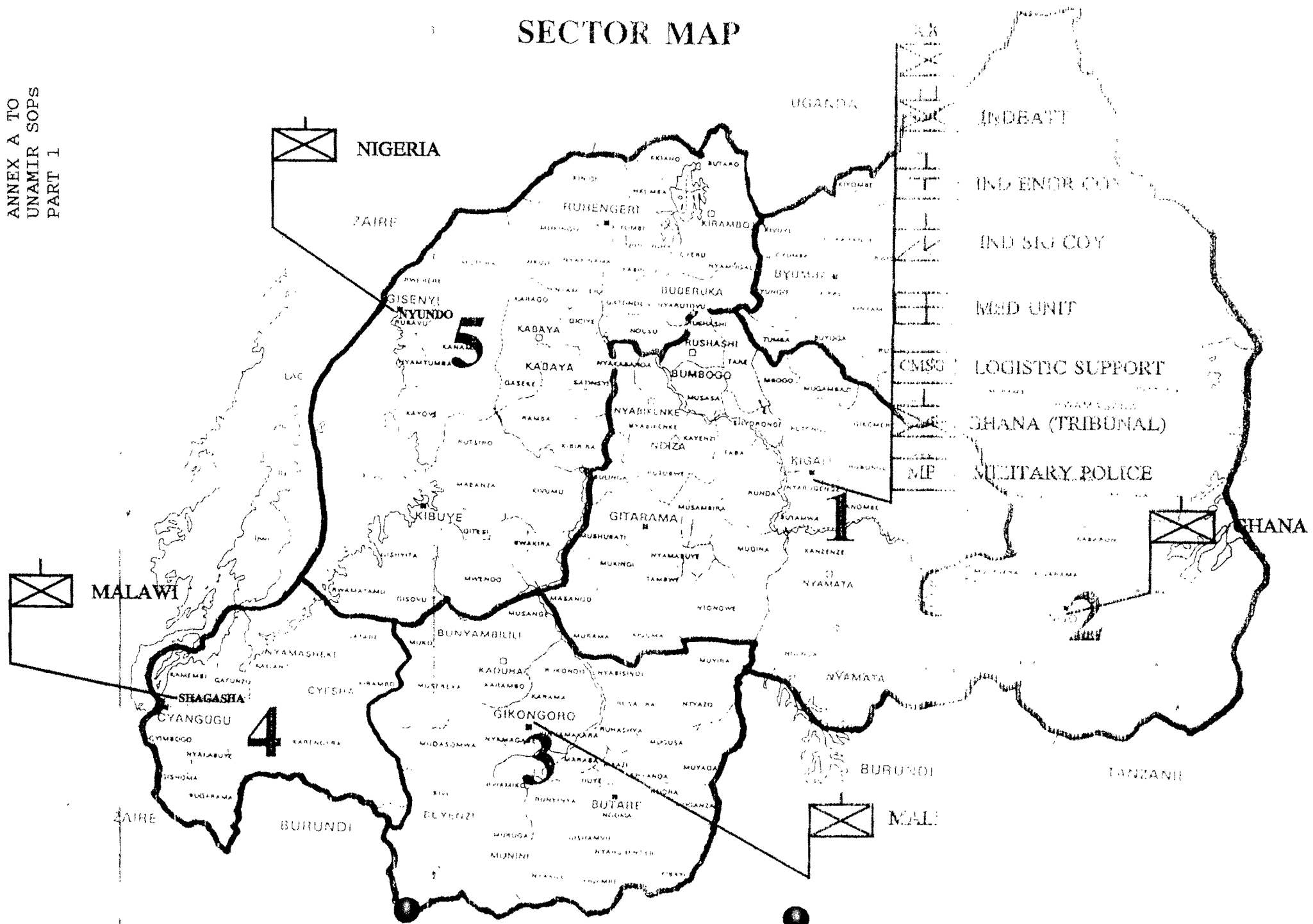
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SECTOR MAP



UNITED NATIONS

ASSISTANCE MISSION FOR RWANDA



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MISSION POUR L'ASSISTANCE AU RWANDA

Office of the Spokesman

SECURITY COUNCIL EXTENDS AND ADJUSTS MANDATE OF UNAMIR UNTIL 8 DECEMBER 1995

Resolution 997 (1995) adopted unanimously
9 June 1995

Text of the Resolution

The Security Council

Recalling all its previous resolutions on the situation in Rwanda, in particular its resolution 872 (1993) of 5 October 1993 by which it established the United Nations Assistance Mission for Rwanda (UNAMIR), and its resolutions 912 (1994) of 21 April 1994, 918 (1994) of 17 May 1994, 925 (1994) of 8 June 1994, and 965 (1994) of 30 November 1994, which set out the mandate of UNAMIR,

Having considered the report of the Secretary-General on UNAMIR dated 4 June 1995 (S/1995/457),

Recalling also its resolution 955 (1994) of 8 November 1994 establishing the International Tribunal for Rwanda, and its resolution 978 (1995) of 27 February 1995, concerning the necessity for the arrest of persons suspected of certain offences in Rwanda,

Stressing the importance of achieving genuine reconciliation among all members of Rwandan society within the frame of reference of the Arusha Peace Agreement,

Noting with great concern reports of military preparations and increasing incursions into Rwanda by elements of the former regime and underlining the need for effective measures to ensure that Rwandan nationals currently in neighbouring countries, including those in camps, do not undertake military activities aimed at destabilizing Rwanda or receive arms supplies, in view of the great likelihood that such arms are intended for use within Rwanda,

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2
Underlining the need for increased efforts to assist the Government of Rwanda in the promotion of a climate of stability and trust in order to facilitate the return of Rwandan refugees in neighbouring countries,

Emphasizing the necessity for the accelerated disbursement of international assistance for the rehabilitation and reconstruction of Rwanda,

Calling again upon all States to act in accordance with recommendations adopted by the Regional Conference on Assistance to Refugees, Returnees and Displaced Persons in the Great Lakes Region, held in Bujumbura in February 1995,

Recognizing the valuable contribution that the human rights officers deployed by the High Commissioner for Human Rights to Rwanda have made towards the improvement of the overall situation,

Acknowledging the responsibility of the Government of Rwanda for the safety and security of all UNAMIR personnel and other international staff serving in the country,

Reaffirming the need for a long-term solution to the refugee and related problems in the Great Lakes States, and welcoming, therefore, the intention of the Secretary-General to appoint a special envoy to carry out consultations on the preparation and convening, at the earliest possible time, of the regional Conference on Security, Stability and Development,

1. **Decides to extend the mandate of UNAMIR until 8 December 1995 and authorizes a reduction of the force level to 2,330 troops within three months of the adoption of this resolution and to 1,800 troops within four months;**

2. **Decides to maintain the current level of military observers and civilian police personnel;**

3. **Decides, in the light of the current situation in Rwanda, to adjust the mandate of UNAMIR so that UNAMIR will:**

(a) **Exercise its good offices to help achieve national reconciliation within the frame of reference of the Arusha Peace Agreement;**

(b) **Assist the Government of Rwanda in facilitating the voluntary and safe return of refugees and their reintegration in their home communities, and, to that end, to support the Government of Rwanda in its ongoing efforts to promote a climate of confidence and trust through the performance of monitoring tasks throughout the country with military and police observers;**

(c) **Support the provision of humanitarian aid, and of assistance and expertise in engineering, logistics, medical care and demining;**

(d) **Assist in the training of a national police force;**

(e) **Contribute to the security in Rwanda of personnel and premises of United Nations agencies, of the International Tribunal for Rwanda, including full-time protection for**

the Prosecutor's Office, as well as those of human rights officers, and to contribute also to the security of humanitarian agencies in case of need;

4. Affirms that the restrictions imposed under Chapter VII of the Charter of the United Nations by resolution 918 (1994) apply to the sale or supply of arms and matériel specified therein to persons in the States neighbouring Rwanda, if that sale or supply is for the purpose of the use of such arms or matériel within Rwanda;

5. Calls upon the States neighbouring Rwanda to take steps, with the aim of putting an end to factors contributing to the destabilization of Rwanda, to ensure that such arms and matériel are not transferred to Rwandan camps within their territories;

6. Requests the Secretary-General to consult the Governments of neighbouring countries on the possibility of the deployment of United Nations military observers, and to consult, as a matter of priority, the Government of Zaire on the deployment of observers including in the airfields located in Eastern Zaire, in order to monitor the sale or supply of arms and matériel referred to above; and further requests the Secretary-General to report to the Council on the matter within one month of the adoption of this resolution;

7. Takes note of the cooperation existing between the Government of Rwanda and UNAMIR in the implementation of its mandate and urges the Government of Rwanda and UNAMIR to continue to implement the agreements made between them, in particular the Status of Mission Agreement of 5 November 1993 and any subsequent agreement concluded to replace that Agreement in order to facilitate the implementation of the new mandate;

8. Commends the efforts of States, United Nations agencies and non-governmental organisations which have provided humanitarian assistance to refugees and displaced persons in need, encourages them to continue such assistance, and calls upon the Government of Rwanda to continue to facilitate their delivery and distribution;

9. Calls upon States and donor agencies to fulfil their earlier commitments to give assistance for Rwanda's rehabilitation efforts, to increase such assistance, and in particular to support the early and effective functioning of the International Tribunal and the rehabilitation of the Rwandan judicial system;

10. Encourages the Secretary-General and his Special Representative to continue to coordinate the activities of the United Nations in Rwanda including those of the organizations and agencies active in the humanitarian and developmental field, and of the human rights officers;

11. Requests the Secretary-General to report to the Council by 9 August 1995 and 9 October 1995 on the discharge by UNAMIR of its mandate, the humanitarian situation and progress towards repatriation of refugees;

12. Decides to remain actively seized of the matter.

NB

The UNAMIR had originally been established by resolution 872 (1993) of 5 October 1993. Resolution 918 (1994) had expanded the mandate of the Mission to include responsibility for the security of civilians and of humanitarian operation, had increased its strength up to 5,500 troops and imposed an arms embargo on Rwanda.

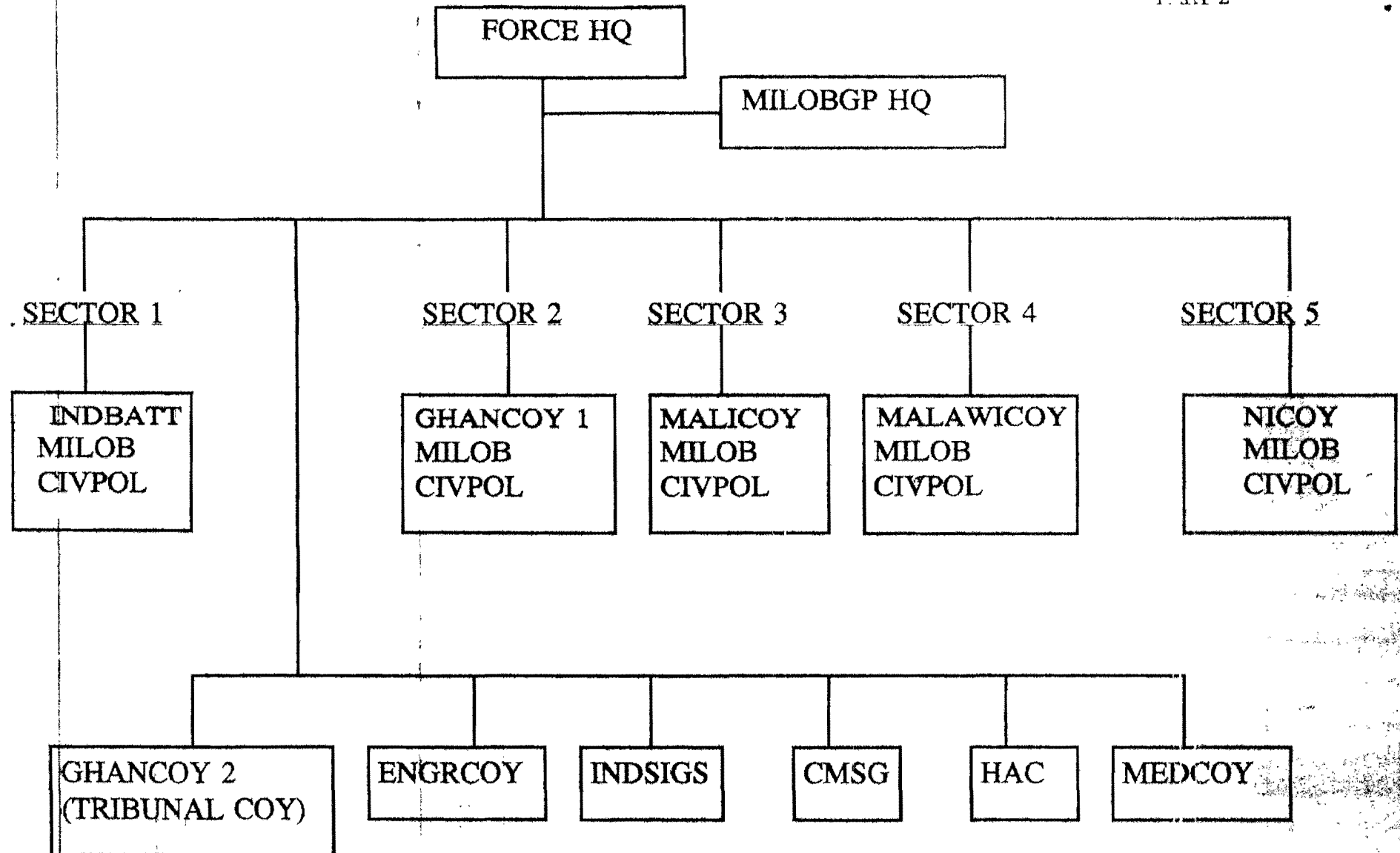
By its action today, the Council affirmed that the Chapter VII restrictions imposed by resolution 918 (1994) apply to the sale or supply of arms and matériel to persons in the States neighbouring Rwanda, if such arms or matériel are for use within Rwanda. It called upon the States neighbouring Rwanda to take steps to ensure that such arms and matériel are not transferred to Rwanda camps within their territories.

In a statement to the Council, the representative of Zaire called for an independent investigation to refute the claims that his country had been involved with the sale or supply of arms for use in Rwanda. He said it was up to the Government in Rwanda to create a favourable climate for the return of the refugees.

The representative of Rwanda, speaking after the vote, called for an end to the arms embargo against his Government and for an international commission to study the problem of the refugee camps. He added that the change in the UNAMIR mandate reflected the changed situation in his country.

UNAMIR COMMAND AND CONTROL

ANNEX A TO
UNAMIR SOPs
PART 2



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UNITED NATIONS ASSISTANCE MISSION IN RWANDA

(UNAMIR)

STANDARD OPERATING PROCEDURES

(SOPS)

ISSUED DEC 1994

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UNITED NATIONS
ASSISTANCE MISSION IN RWANDA



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MISSION POUR L'ASSISTANCE AU RWANDA

UNAMIR - MINUAR

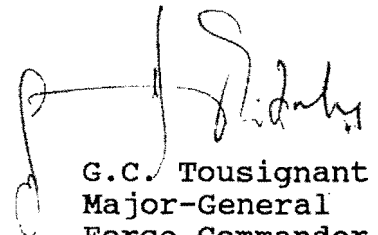
1000 (FC)

KIGALI, 19 December 1994

Distribution List

SOP AUTHORIZATION

1. Standing Operating Procedures stipulate the way in which the Military Division of UNAMIR will carry out various functions to fulfil its mandate in Rwanda.
2. These SOPs are intended to be concise and clear directions appropriate to the execution of standard tasks and functions in UNAMIR. They are not intended to be a substitute for good judgement and common sense. In addition, these SOPs are a living document and thus, from time to time, they will be changed or developed as required.
3. All commanders and staff officers are expected to be familiar with this document and to employ it in their daily tasks.


G.C. Tousignant
Major-General
Force Commander
UNAMIR

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AMENDMENT RECORD SHEET

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ABBREVIATIONS USUALLY USED IN UNAMIR

1. A ALPHA
 AA ANTI-AIRCRAFT
 ACCN ACCOMMODATION/ACKNOWLEDGE
 A&P ADMINISTRATION AND PERSONNEL
 AC AIRCRAFT
 ACOS ASSISTANT CHIEF OF STAFF
 ACOS A&P ASSISTANT CHIEF OF STAFF ADMINISTRATION
 AND PERSONNEL
 ACOS LIAISON ASSISTANT CHIEF OF STAFF LIAISON
 ACOS LOG ASSISTANT CHIEF OF STAFF LIAISON
 ACOS LOG ASSISTANT CHIEF OF STAFF LOGISTICS
 ACOS OPS ASSISTANT CHIEF OF STAFF OPERATIONS
 ADC AIDE-DE-CAMP
 ADL ARMISTICE DEMARCATION LINE
 ADMIN ADMINISTRATION
 ADO ADMINISTRATIVE DUTY OFFICER
 ADS ADVANCED DRESSING STATION/AIR
 DISPATCH SERVICE

 AE ARMED ELEMENTS
 AFC ACTING FORCE COMMANDER
 AHCC ARMY HIGH COMMAND COUNCIL
 AK AUTOMATIC KALASHNIKOV
 ALTN ALTERNATE
 ALO AIR LIAISON OFFICER
 AMB AMBULANCE
 AMDT AMENDMENT
 AMMO AMMUNITION
 AMR APPROX MAP REFERENCE
 AO AREA OF OPERATIONS
 AOS AREA OF SEPARATION
 APC ARMOURED PERSONNEL CARRIER
 APERS ANTI-PERSONNEL
 APPROX APPROXIMATELY
 ARTY ARTILLERY
 ASAP AS SOON AS POSSIBLE
 ASOSD ASSISTANT SENIOR OFFICER STAFF
 DUTIES

 ATK ANTI-TANK
 ATTN ATTENTION
 AVG AUGAS AVIATION GASOLINE
 AVN AVIATION
2. B. BRAVO
 BAT'T BATTALION
 BBTG BROAD-BASED TRANSITIONAL GOVERNMENT
 BDRY BOUNDARY
 BMR BATTALION MOBILE RESERVE
 BOI BOARD OF INQUIRY
 BR BRIDGE
 BRIG BRIGADIER

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BTY	BATTERY
BZs	BUFFER ZONE
3. C.	CHARLIE
CAL	CALIBRE
CAO	CHIEF OF ADMINISTRATIVE OFFICER
CAPT	CAPTAIN
CAS	CASUALTY
CASO	CHIEF AIR STAFF OFFICER
CC	CAMP COMMANDANT
CCNG	COMMAND COUNCIL OF THE NATIONAL GENDARMERIE
CCO	CHIEF COMMUNICATIONS OFFICER
CCPO	CHIEF CIVILIAN PERSONNEL OFFICER
CEO	CHIEF ENGINEER OFFICER
CEOSO	COMBAT ENGINEER & OPERATIONAL SECURITY
CF	CEASE - FIRE
CFL	CEASED - FIRE LINES
CFV	FIRE VIOLATION
CFO	CHIEF FINANCE OFFICER
CGS	CHIEF GENERAL SERVICES
CICO	CHIEF INFORMATION COORDINATING OFFICER
CLO	CHIEF LOGISTICS OFFICER/CHIEF LIAISON OFFICER
C MAINT O	CHIEF MAINTENANCE OFFICER
CMO	CHIEF MAINTENANCE OFFICER
CMPIO	CHIEF MILITARY AND PRESS INFORMATION OFFICER
CMPO	CHIEF MILITARY PERSONNEL OFFICER
CO	COMMANDING OFFICER
COL	COLONEL
COMM	COMMUNICATION
CONTICO	CONTINGENT COMMANDER
COS	CHIEF OF STAFF
COMDR	COMMANDER
COO	CHIEF OPERATIONS OFFICER
COY	COMPANY
CHO	CHIEF HUMANITARIAN OFFICER
CHP	CHECKPOINT
CMTO	CHIEF MILITARY TRANSPORT OFFICER
CP	COMMAND POST
CPIO	CHIEF PRESS INFORMATION OFFICER
CPO	CHIEF PROCUREMENT OFFICER
CSO	CHIEF SIGNALS OFFICER
C SUP O	CHIEF SUPPLY OFFICER
CTO	CHIEF TRANSPORT OFFICER
CTO	COMPENSATORY TIME OFF
CUNMO	CHIEF UN MILITARY OBSERVER (OGL)

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|----|---------|---|
| 4. | D. | DELTA |
| | DCLO | DEPUTY CHIEF LOGISTICS OFFICER |
| | DCOO | DEPUTY CHIEF OPERATIONS OFFICER |
| | DCUNMO | DEPUTY CHIEF UN MILITARY OBSERVER (OGL) |
| | DDM | DATE OF DEPARTURE FROM THE MISSION |
| | DEF DET | DEFENCE DETACHMENT |
| | DFC | DEPUTY FORCE COMMANDER |
| | DIR | DIRECTION |
| | DML | DEMOLITION |
| | DMZ | DEMILITARIZED ZONE |
| | DO | DUTY OFFICER |
| | DS | DIRECT SUPPORT |
| | DSOO | DEPUTY SENIOR OPERATIONS OFFICER |
| | DSPO | DEPUTY SENIOR PLANS OFFICER |
| | DTG | DATE-TIME-GROUP |
| | DVR | DRIVER |
| 5. | E. | ECHO |
| | EDP | ELECTRONIC DATA PROCESSING |
| | ENGR | ENGINEER |
| | EOD | EXPLOSIVE ORDINANCE DISPOSAL |
| | EQPT | EQUIPMENT |
| | EOR | EXPLOSIVE ORDINANCE RECONNAISSANCE |
| | ETA | ESTIMATED TIME OF ARRIVAL |
| | ETC | ESTIMATED TIME OF COMPLETION |
| | ETD | ESTIMATED TIME OF DEPARTURE |
| | ETR | ESTIMATED TIME OF RETURN |
| | EXPL | EXPLOSIVE |
| 6. | F. | FOX-TROT |
| | FC | FORCE COMMANDER |
| | FD | FIELD |
| | FDLs | FORWARD DEFENDED LOCATIONS |
| | FDO | FORCE DUTY OFFICER |
| | FFM | FORCE FIRE MARSHALL |
| | FHO | FORCE HYGIENE OFFICER |
| | FLT | FLIGHT |
| | FM | FREQUENCY MODULATED |
| | FMN | FORMATION |
| | FMSO | FORCE MEDICAL SUPPLY OFFICER |
| | FMR | FORCE MOBILE RESERVE |
| | FOD | FIELD OPERATIONS DIVISION |
| | FPM | FORCE PROVOST MARSHALL |
| | FSC | FIRE SUPPORT COORDINATOR |
| | FSO | FIELD SERVICE OFFICER |
| | FTIU | FORCE TRANSPORT INVENTORY UNIT |
| | FWO | FORCE WELFARE OFFICER |

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| 7. | G.
GHANBATT
GMT
GP
GS
GSS | GOLF
GHANAIAAN BATTALION
GREENWICH MEAN TIME (TIME ZONE ZULU)
GROUP
GENERAL SERVICE
GENERAL SECURITY SERVICE |
| 8. | H.
HE
HF
HMG
HOW
HR
HQ | HOTEL
HIGH EXPLOSIVE
HIGH FREQUENCY
HEAVY MACHINE-GUN
HOWITZER
HOUR
HEADQUARTERS |
| 9. | I.
ICRC
ID
IMREP
IO | INDIA
INTERNATIONAL COMMITTEE OF THE RED CROSS
IDENTITY CARD
IMMEDIATE REPORT
INFORMATION OFFICER |
| 10. | J.
JSPU | JULIET
JOINT SERVICES PORT UNIT |
| 11. | K.
KM (S)
KPH
KIA | KILO
KILOMETRE (S)
KILOMETRES PER HOUR
KIGALI INTERNATIONAL AIRPORT |
| 12. | L.
LA
LAW
LOA
LN
LO
LOGBATT
LOG
LOG OPS
LP
LT
Lt
LZ | LIMA
LEGAL ADVISER
LIGHT ANTI-TANK WEAPON
LETTER OF ASSIST
LIAISON
LIAISON OFFICER
LOGISTICS BATTALION
LOGISTICS
LOGISTICS OPERATIONS
LISTENING POST
LOCAL TIME
LIEUTENANT
LANDING ZONE |
| 13. | M.
MAINT
MAR
MA TO FC

MDR
MEDEVAC
MEO
MG
MIO | MIKE
MAINTENANCE
MARABITOUN
MILITARY ASSISTANT TO THE FORCE
COMMANDER
MINE DETECTOR
MEDICAL EVACUATION
MILITARY ENGINEER OFFICER
MACHINE GUN MG
MILITARY INFORMATION OFFICER |

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	MO	MILITARY OFFICER
	MOR	MORTAR
	MOVCON	MOVEMENT CONTROL
	MP	MILITARY POLICE
	MPV	MILITARY PATTERN VEHICLE
	MSG	MESSAGE
	MTO	MILITARY TRANSPORT OFFICER
14.	N.	NOVEMBER
	NET	NOT EARLIER THAN
	NLT	NOT LATER THAN
	NLP	NATIONAL LIBERAL PARTY
	NTR	NOTHING TO REPORT
15.	O.	OSCAR
	OFFR	OFFICER
	OC	OFFICER COMMANDING
	OIC	OFFICER-IN-CHARGE
	OPS O	OPERATIONS OFFICER
	OP	(OPERATIONAL (CONTROL) <i>Observation Post.</i>)
	OPI	OFFICER OF PRIME INTEREST
	OPORD	OPERATIONS ORDER
	OPS	OPERATIONS
16.	P.	PAPA
	PAX	PASSENGERS
	PB	PATROL BASE
	PCIU	PROPERTY CONTROL AND INVENTORY UNIT
	PERS	PERSONNEL
	PFLR-GC	POPULAR FRONT FOR LIBERATION OF RWANDA-GENERAL COMMAND
	PIO	PRESS INFORMATION OFFICER
	PKO	PEACE-KEEPING OPERATION
	PL	PLATOON
	PM	PROVOST MARSHALL
	POL	PETROL, OIL, LUBRICANTS
	POSN	POSITION
	PSO	PERSONAL STAFF OFFICER
	PSP	PROGRESSIVE SOCIALIST PARTY
	PTL	PATROL
	PZ	PICK-UP ZONE (HELICOPTERS)
17.	Q.	QUEBEC
	QM	QUARTERMASTER
18.	R.	ROMEO
	RDR	RADAR
	RB	ROADBLOCK
	RD	ROUND (S)
	RECCE	RECONNAISSANCE
	RPA	RWANDAN PATRIOTIC ARMY
	RPF	RWANDAN PATRIOTIC FORCE
	RPG	(ROCKET PROPELLED GRENADE)

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	RR	RECOILLESS RIFLE
	REP	REPORT
	RV	RENDEZVOUS
19.	S.	SIERRA
	SA	SENIOR ADVISER
	SAO	SENIOR ADMINISTRATIVE OFFICER
	SM	SMALL ARMS
	SBF	STAY BEHIND FORCE
	SDO	SENIOR DUTY OFFICER
	SDS	SIGNAL DISPATCH OFFICER
	SGT	SERGEANT
	SHOOTREP	SHOOTING REPORT
	SITREP	SITUATION REPORT
	SLO	SENIOR LIAISON OFFICER
	SMIO	SENIOR MILITARY INFORMATION OFFICER
	SOA	STAFF OFFICER ADMINISTRATION
	SOO	SENIOR OPERATIONS OFFICER
	SOSD	STAFF OFFICER STAFF DUTIES
	SOI	SUMMARY OF INCIDENTS
	SP	SELF-PROPELLED (GUN) SUPPLY POINT
	SPO	SENIOR PLANS OFFICER/SENIOR POSTAL OFFICER
	SQN	SQUADRON
	SRSG	SPECIAL REPRESENTATIVE OF THE SECRETARY-GENERAL
	SSO FOOD	SENIOR STAFF OFFICER FOOD
	SSO MAINT	SENIOR STAFF OFFICER MAINTENANCE
	SSO	SENIOR SECURITY OFFICER
	SSO SUP	SENIOR STAFF OFFICER SUPPLY
	SUP COY	SUPPLY COMPANY
20.	T.	TANGO
	TAC	TACTICAL
	TGT (S)	TARGET (S)
	TK	TANK
	TN	TRANSPORTATION
	TOW	TUBE LAUNCHED OPTICALLY TRACKED WIRE-GUIDED MISSILE (ANTI-TANK MISSILE)
	TP	TROOP
	TRG	TRAINING
	TTY	(RADIO) TELE-TYPE
	TPT COY	TRANSPORT COMPANY
21.	U.	UNIFORM
	UHF	ULTRA -HIGH FREQUENCY
	UNAVEM	UNITED NATIONS ANGOLAN VERIFICATION MISSION
	UNDP	UNITED NATIONS DEVELOPMENT PROGRAMME
	UNID	UNIDENTIFIED
	UNK	UNKNOWN
	UNMO	UNITED NATIONS MILITARY OBSERVER
	UNMOGIP	UNITED NATIONS MILITARY OBSERVER GROUP

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	UNTSO	UNITED NATIONS TRUCE SUPERVISION ORGANIZATION
	UNRWA	UNITED NATIONS RELIEF AND WORKS AGENCY
	UXO	UNEXPLORED ORDNANCE
22.	V.	VICTOR
	VEH	VEHICLE
	VHF	VERY HIGH FREQUENCY
	VIC	VICINITY
	VIREP	VIOLATION REPORT
23.	W.	WHISKEY
	WFZ	WEAPONS FREE ZONE
	WG	WORKING GROUP
	WGAL	WORKING GROUP ON ADMINISTRATION AND LOGISTICS
	WGO	WORKING GROUP ON OPERATIONS
	WGP	WORKING GROUP PROGRAMS
	WGT	WORKING GROUP ON TRAINING
	WO	WARRANT OFFICER
	WPFU	WORKING PEOPLE FORCES UNION
	WPN	WEAPON
	WSS	WEEKLY SITUATION SUMMARY
	WX	WEATHER
24.	X.	X-RAY
25.	Y.	YANKEE
26.	Z.	ZULU
	ZT	ZULU TIME (GREENWICH MEAN TIME)

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UNAMIR FORCE SOPS

PART ONE - INTRODUCTION

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SECTION 1 - BACKGROUND OF PEACEKEEPING

1. Each United Nations peacekeeping operation has its Standard Operating Procedures (SOPS), which contain a set of instructions for all aspects of its operations and administration. The SOPS are prepared by the Commander and his staff and are revised as necessary to keep them relevant.
2. Each mission's SOPS vary according to the specific requirements of the particular mandate, the concept of operations, and the political and military context within which the mission operates. Given the diversity of peacekeeping missions undertaken by the United Nations, it would be impossible to design one set of SOPS adequate to the needs of them all.
3. However, there are many procedures which have been found to be common to most peacekeeping operations conducted over the past four decades. For the sake of efficiency, and to maintain some sort of consistency among missions, it is important to try to keep to a common core of procedures. To this end, these SOPS draw on the lessons learned in other missions as much as possible.
4. These SOPS will be reviewed once a year and revised as necessary by the DFC and Chiefs of Branches.

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SECTION 2 - HISTORICAL BACKGROUND

Geographical Description

1. The landlocked Republic of Rwanda, in East Central Africa, is bounded on the North by Uganda, on the East by Tanzania, on the South by Burundi and on the West by Zaire. Rwanda lies on the great East African plateau. It is a small country with an area of 26,338 square kms. Prior to the crisis in the spring of 1994 it had an estimated population of 8 million.

History and Government

2. Rwanda developed into a highly centralized Kingdom ruled by the pastoral Tutsi minority, which arrived in the 14th to 16th centuries. The agricultural Hutu majority, which reached the area in the 7th to 10th centuries, served the Tutsi in exchange for protection and the use of cattle. The area was a German protectorate from 1899 to 1916 and subsequently was part of Belgian-administered Rwanda-Urundi.

3. Many Tutsi were driven from Rwanda by the Belgians in the 1940s for advocating independence; even more fled to escape ethnic strife in 1959. In 1961, Rwanda abolished the monarchy and declared itself a Republic; its independence was not internationally recognized until July 1, 1962. Since independence, Rwanda's history has been marked by ethnic conflicts. Maj Gen Juvenal Habyarimaja took power in a bloodless coup in 1973 and continued to serve as president until killed in April of 1994. Prior to his death a new constitution had been worked out in an attempt to resolve the tensions between Hutu and Tutsi elements. It provided for a multiparty system headed by a premier but with executive power in the hands of a president, who was limited to two consecutive 5 year terms. On the 16th of March 1993 the Government of Rwanda and the Rwandese Patriotic Front agreed to hold talks to achieve a comprehensive peace agreement. The talks were supported by the Organization of African Unity and facilitated by the United Republic of Tanzania. A United Nations good will mission was launched to lend the support of the international community to the peace process.

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SECTION 3 - UNAMIR MANDATE

Creation of UNAMIR

1. In its resolution 812 (1993) of 12 March 1993, the Security Council invited the Secretary-General to examine, in consultation with the OAU, the contribution that the United Nations, could make to strengthen the peace process in Rwanda. The possibility of an international force under the aegis of OAU and the United Nations was also examined.
2. The Security Council, in its resolution 846 (1993) of 22 June 1993, established the United Nations Observer Mission Uganda-Rwanda (UNOMUR).
3. In the same resolution, the Security Council urged both the Government of Rwanda and the RPF to conclude a comprehensive peace agreement and also requested the Secretary-General to monitor the progress of peace talks which were being held at Arusha, United Republic of Tanzania. The Council further requested the Secretary-General to report on the contribution the United Nations could make to assist the OAU in the implementation of a comprehensive peace agreement and to begin contingency planning to meet the anticipated need.
4. In his report dated 24 August 1993, the Secretary-General informed the Council that a peace agreement between the Government of Rwanda and RPF had been signed in Arusha on 4 August 1993. The two parties agreed that the war between them had come to an end and declared that they would spare no effort to promote national unity and reconciliation. They also agreed that all the six protocols of agreement which they had concluded and signed during the Arusha talks would be attached to the peace agreement.
5. The Secretary-General submitted a reconnaissance report to the Council on 24 September 1993. The reconnaissance report outlined the functions that a neutral international force might carry out to facilitate the implementation of the Arusha peace agreement. The report also assessed the human and financial resources that would be needed.
6. The reconnaissance mission carried out a detailed survey of the armed forces belonging to each of the parties, including their respective structures and equipment, troop dispositions and relative strategic importance of the positions occupied. The reconnaissance team also received detailed briefings from the Commander of the Neutral Military.

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Observer Group (NMOG II) on its present status and role in Rwanda. NMOG II had replaced a previous NMOG I force in August 1993 and was currently made up of personnel from OAU member countries. Both NMOG I and NMOG II had a mandate to monitor and supervise the implementation of a cease-fire between the two parties in a de-militarized zone.

7. The reconnaissance mission assessed the essential requirements of a monitoring mission in Rwanda. This included an assessment of the following areas: cease-fire compliance in the demilitarized zone (DMZ), establishment of cantonment and assembly areas for weapons and personnel, mine clearance, security of humanitarian aid efforts, return of refugees and displaced persons, disarming and demobilization of armed personnel and restructuring of the Rwandese Defence Forces and the Gendarmerie. The mission also considered arrangements that could enhance various humanitarian activities.

8. In the light of the signing of the Arusha peace agreement and, on the basis of the findings of the reconnaissance mission, the Secretary-General recommended, in his third report, that the Security Council authorize the establishment of a United Nations Assistance Mission in Rwanda, to be known as UNAMIR, with a mandate to contribute to the establishment and maintenance of a climate conducive to the installation and functioning of a transitional government.

9. The Security Council, having considered the report of the Secretary-General, adopted resolution 872 (1993) of 5 October 1993 by which the Council decided to establish under its authority the United Nations Assistance Mission in Rwanda (UNAMIR) for a period of six months. The Council decided to establish UNAMIR subject to the proviso that it would be extended beyond the initial period only if a review by the Council indicated substantive progress had been made towards the implementation of the Arusha peace agreement.

10. In the same resolution, the Security Council approved the proposal that the United Nations Mission Uganda-Rwanda (UNOMUR), which had been established by resolution 846 (1993), should be integrated into (UNAMIR). In addition, the Council welcomed the efforts of the OAU in helping to implement the Arusha peace agreement, in particular the integration of NMOG II within UNAMIR.

11. The Security Council further approved the proposal that the deployment and withdrawal of UNAMIR should be carried out in stages and noted in this connection that UNAMIR's mandate, if extended, was expected to terminate following national elections and the installation of a new government in Rwanda; events scheduled to occur by October 1995, but no later than December 1995.

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12. The initial tasks of Resolution 872, gave to UNAMIR the mandate:

- a. To contribute to the security of the city of Kigali within a weapons secure area established by the parties in and around the city of Kigali;
- b. To monitor observance of the cease-fire agreement, which called for the establishment of cantonment and assembly points and the demarcation of the new demilitarized zone and assembly zones;
- c. To monitor the security situation during the final period of the transitional government's mandate leading up to the elections;
- d. To assist with mine clearance, primarily through training programs;
- e. To investigate instances of alleged non-compliance with the provisions of Arusha Peace Agreement;
- f. To monitor the process of repatriation of Rwandese refugees and resettlement of displaced persons;
- g. To assist in the coordination of humanitarian assistance activities; and
- h. To investigate and report on incidents regarding the activities of the Gendarmerie and police.

RESOLUTION 918 (1994)

13. Subsequent to the assassination of President Habyarmana and the terrible events that unfolded in the days immediately following his death, the Security Council agreed to the evacuation of most of UNAMIR. In the chaos that swept Rwanda in the months of April and May, there seemed no other course open. However, it soon became apparent that UNAMIR would have a role to play in the event that hostilities came to an end. The Security Council, at the urging of the Force Commander, MGen Dallaire, adopted the following resolution:

- a. REAFFIRMING all its previous resolutions on the situation in Rwanda, in particular its resolution 872 (1993) of 5 October 1993 by which it established the United Nations Assistance Mission in Rwanda (UNAMIR),

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- b. Strongly condemning the ongoing violence in Rwanda and particularly condemning the very numerous killings of civilians which have taken place in Rwanda and the impunity with which armed individuals have been able to operate and continue operating therein,
- c. Stressing the importance of the Arusha Peace Agreement to the peaceful resolution of the conflict in Rwanda and the necessity for all parties to recommit themselves to its full implementation,
- d. Commending the efforts of the Organization of African Unity (OAU) and its organs, as well as the efforts of the Tanzanian Facilitator, in providing diplomatic, political, and humanitarian support for the implementation of the relevant resolutions of the Council,
- e. Deeply concerned that the situation in Rwanda, which has resulted in the death of many thousands of innocent civilians, including women and children internal displacement of a significant percentage of the Rwandan population, and the massive exodus of refugees to neighbouring countries, constitutes a humanitarian crisis of enormous proportions,
- f. Expressing once again its alarm at continuing reports of systematic, widespread and flagrant violations of international humanitarian law in Rwanda, as well as other violations of the rights to life and property,
- g. Recalling in this context that the killing of members of an ethnic group with the intention of destroying such a group, in whole or in part, constitutes a crime punishable under international law,
- h. Strongly urging all parties to cease forthwith any incitement, especially through the mass media, to violence or ethnic hatred,
- j. Recalling also its request to the Secretary-General to collect information on the responsibility for the tragic incident that resulted in the death of the Presidents of Rwanda and Burundi,

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- k. Recalling further that it had requested the Secretary-General to make proposals for the investigation or reports of serious violations of international humanitarian law during the conflict,
 - l. Underlining the urgent need for coordinated international action to alleviate the suffering of the Rwandan people and to help restore peace in Rwanda, and in this connection welcoming cooperation between the United Nations and the OAU as well as with countries of the region, especially the facilitator of the Arusha peace process,
 - m. Desiring in this context to expand the mandate of UNAMIR of humanitarian purposes, and stressing the importance it attaches to the support and cooperation of the parties for the successful implementation of all aspects of that mandate,
 - n. Reaffirming its commitment to the unity and territorial integrity of Rwanda,
 - o. Recognizing that the people of Rwanda bear ultimate responsibility for national reconciliation and reconstruction of their country.
 - p. Deeply disturbed by the magnitude of the human suffering caused by the conflict and concerned that the continuation of the situation in Rwanda constitutes a threat to peace and security in the region,
14. Due to an unsubstantive progress:
- a. Demands that all parties to the conflict immediately cease hostilities, agree to a cease-fire, and bring an end to the mindless violence and carnage engulfing Rwanda,
 - b. Welcomes the report of the Secretary-General dated 22 May 1994 (S/1994/565),
 - c. Decides to expand UNAMIR's mandate under resolution 912 (1994) to include the following additional responsibilities within the limits of the resources available to it:

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- 1) To contribute to the security and protection of displaced persons, refugees and civilians at risk in Rwanda, including through the establishment and maintenance, where feasible, of secure humanitarian areas,
 - 2) To provide security and support for the distribution of relief supplies and humanitarian relief operations,
- d. Recognizes that UNAMIR may be required to take action in self-defence against person or groups who threaten protected sites and populations, United Nations and other humanitarian personnel or the means of delivery and distribution of humanitarian relief;
 - e. Authorizes in this context an expansion of the UNAMIR force level up to 5,000 troops;
 - f. Requests the Secretary-General, as recommended in his report, and as a first phase, immediately to redeploy to Rwanda the UNAMIR military observers currently in Nairobi and to bring up to full strength the elements of the mechanized infantry battalion currently in Rwanda.
 - g. Further requests the Secretary-General to report as soon as possible on the next phase of UNAMIR's deployment including, inter alia, on the cooperation of the parties, progress towards a cease-fire, availability of resources and the proposed duration of the mandate for further review and action, as required, by the Council;
 - h. Encourages the Secretary-General to accelerate his efforts, in conjunction with the Secretary-General of the OAU, to obtain from Member States the necessary personnel to enable deployment of the expanded UNAMIR to proceed urgently;
 - j. Invites Member States to respond promptly to the Secretary-General's request for the resources required including logistical support capability for rapid deployment of the UNAMIR expanded force level and its support in the fields;

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- k. Strongly urges all parties in Rwanda to cooperate fully with UNAMIR in the implementation of its mandate and in particular in ensuring its freedom of movement and the unimpeded delivery of humanitarian assistance, and further calls upon them to treat Kigali airport as a neutral zone under the control of UNAMIR;
- l. Demands that all parties in Rwanda strictly respect the persons and premises of the United Nations and other organizations serving in Rwanda, and refrain from any acts of intimidation or violence against personnel engaged in humanitarian and peace-keeping work;

14. Many member nations agreed to take contribute troops with the general idea being that the infantry battalions ought to come from the region while nations further afield would provide communications, logistics and materiel support. For a number of reasons, troops did not actually begin to arrive to beef up UNAMIR to carry out its new mandate until after the fall of Kigali. The slow response and the repeated press coverage of atrocities led to the French initiative, Operation Turquoise, which saw the deployment of approx 2500 French soldiers in the western area of Rwanda. They created a so called Humanitarian Protected Zone (HPZ) within which militias were disarmed, roadblocks taken down and army units were cantoned. The RPA succeeded in pushing up to the edges of the HPZ but restrained their troops there until the withdrawal of the French led coalition forces in late August 94. The RPA declared a unilateral cease fire and indicated a willingness to work with UNAMIR in the interests of national unity. The French operation gave UNAMIR time to build up its forces sufficient to be able to meet its mandate. At the time of writing, UNAMIR had reached a total military strength of approx 5500.

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SECTION 4 - OPERATIONAL DIRECTIVES

1. Periodically, the Force Commander will issue operational directives under his authority to deal with specific matters. These directives will carry the authority of SOPs and must have the widest possible distribution and adherence.

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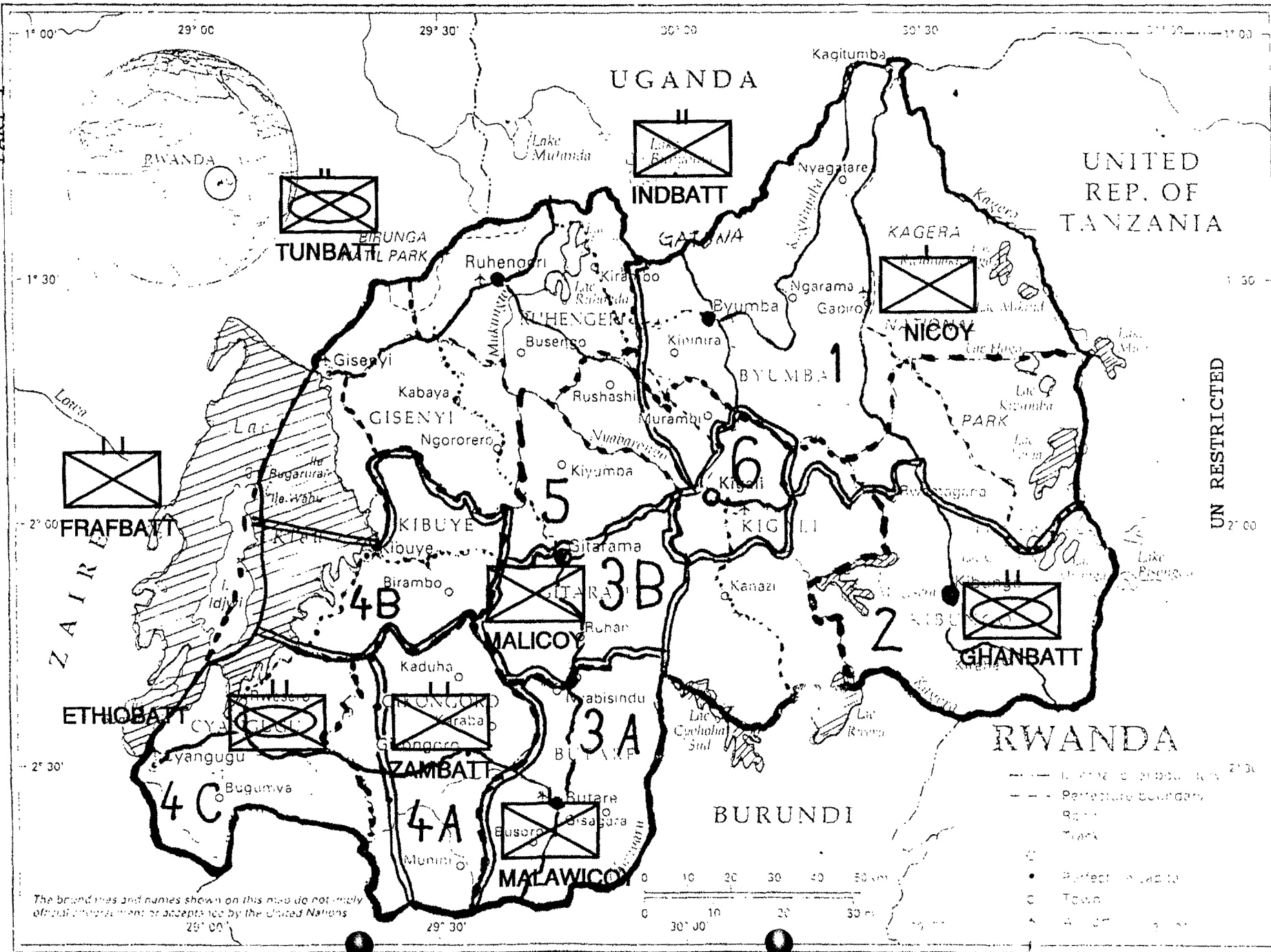
SECTION 5 - SECURITY AND PROMULGATION

1. The UNAMIR SOPs are accorded with the minimum security classification of UN RESTRICTED. They will be issued to all and read by UN personnel only. The purpose of these SOPs is to underline responsibilities and procedures to be followed by all UN personnel in UNAMIR. Unauthorized disclosure of any form is strictly prohibited. However, if it is necessary to quote from the SOPs to non-UN personnel, this should be done by releasing an authorized extract rather than by giving out complete SOPs.

2. Copies of these SOPs are restricted to the necessary required number. Each copy of the SOPs will be numbered in serial out of the total numbers issued (eg copy number 20 of 180 copies). Subsequently the distribution will be made by the numbered copy only. All recipients are responsible for the care, custody and amendment of their copies.

3. All contingents/units/elements in UNAMIR are required to produce their own SOPs, and to ensure they are distributed and adhered to by all individuals under their command. Whenever necessary, the SOPs, or extracts of them may be translated into the unit's mother tongue.

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Security Council

Distr.
GENERAL

S/RES/925 (1994)
8 June 1994

RESOLUTION 925 (1994)

Adopted by the Security Council at its 3388th meeting,
on 8 June 1994

The Security Council,

Reaffirming all its previous resolutions on the situation in Rwanda, in particular its resolutions 912 (1994) of 21 April 1994 and 918 (1994) of 17 May 1994, which set out the mandate of the United Nations Assistance Mission for Rwanda (UNAMIR),

Having considered the report of the Secretary-General dated 31 May 1994 (S/1994/640),

Bearing in mind the statement made by the President of the Council on 3 May 1994 (S/PRST/1994/22),

Reaffirming its resolution 868 (1993) of 29 September 1993 on the security of United Nations operations,

Noting with concern that, to date, the parties have not ceased hostilities, agreed to a cease-fire, or brought an end to the violence and carnage affecting civilians,

Noting with the gravest concern the reports indicating that acts of genocide have occurred in Rwanda and recalling in this context that genocide constitutes a crime punishable under international law,

Reiterating its strong condemnation of the ongoing violence in Rwanda and, in particular, the systematic killing of thousands of civilians,

Expressing its outrage that the perpetrators of these killings have been able to operate and continue operating within Rwanda with impunity,

Noting that UNAMIR is not to have the role of a buffer force between the two parties,

Noting also that UNAMIR's expanded military component will continue only as long as and to the extent that it is needed to contribute to the security and protection of displaced persons, refugees and civilians at risk in Rwanda and to provide security, as required, to humanitarian relief operations,

Underscoring that the internal displacement of some 1.5 million Rwandans facing starvation and disease and the massive exodus of refugees to neighbouring countries constitute a humanitarian crisis of enormous proportions,

Reiterating the importance of the Arusha Peace Agreement as the basis for the peaceful resolution of the conflict in Rwanda,

Commending the countries which have provided humanitarian assistance to Rwandan refugees, as well as emergency aid to alleviate the sufferings of the Rwandan people, and those countries which have contributed troops and logistical support to UNAMIR, and reiterating the urgent need for coordinated international action in this respect,

Welcoming the cooperation between the United Nations and the Organization of African Unity (OAU) and the contributions of the countries of the region, especially that of the facilitator of the Arusha peace process, and encouraging them to continue their efforts,

Welcoming the visit to Rwanda and to the region by the United Nations High Commissioner for Human Rights,

Noting the appointment, pursuant to resolution S-3/1 of 25 May 1994 adopted by the United Nations Commission on Human Rights, of a Special Rapporteur for Rwanda,

Reaffirming its commitment to the unity and territorial integrity of Rwanda,

1. Welcomes the Secretary-General's report of 31 May 1994 (S/1994/640);
2. Endorses the Secretary-General's proposals contained therein for the deployment of the expanded UNAMIR, in particular:
 - (a) The immediate initiation of the deployment of the two additional battalions in phase 2 in close synchronization with phase 1;
 - (b) The continuation of urgent preparations for the deployment of the two battalions envisaged for phase 3; and
 - (c) Flexible implementation of all three phases to ensure effective use of available resources to accomplish the tasks listed in paragraphs 4 (a) and (b) below;
3. Decides to extend the mandate of UNAMIR, expiring on 29 July 1994, until 9 December 1994;

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4. Reaffirms that UNAMIR, in addition to continuing to act as an intermediary between the parties in an attempt to secure their agreement to a cease-fire, will:

(a) Contribute to the security and protection of displaced persons, refugees and civilians at risk in Rwanda, including through the establishment and maintenance, where feasible, of secure humanitarian areas; and

(b) Provide security and support for the distribution of relief supplies and humanitarian relief operations;

5. Recognizes that UNAMIR may be required to take action in self-defence against persons or groups who threaten protected sites and populations, United Nations and other humanitarian personnel or the means of delivery and distribution of humanitarian relief;

6. Demands that all parties to the conflict cease hostilities, agree to a cease-fire and immediately take steps to bring an end to systematic killings in areas under their control;

7. Welcomes the assurances of both parties to cooperate with UNAMIR in carrying out its mandate, recognizes that such cooperation will be essential to the effective implementation of the mandate, and demands that both parties adhere to those assurances;

8. Demands further that all parties cease forthwith any incitement, especially through the mass media, to violence or ethnic hatred;

9. Urges Member States to respond promptly to the Secretary-General's request for resources, including logistical support capability for rapid deployment of additional UNAMIR forces;

10. Requests the Secretary-General to ensure that UNAMIR extend the close cooperation it has with the Department of Humanitarian Affairs and the United Nations Rwanda Emergency Office also to the Special Rapporteur for Rwanda appointed by the United Nations Commission on Human Rights;

11. Demands that all parties in Rwanda strictly respect the persons and premises of the United Nations and other organizations serving in Rwanda, and refrain from any acts of intimidation or violence against personnel engaged in humanitarian and peace-keeping work;

12. Emphasizes the necessity that, inter alia:

(a) All appropriate steps be taken to ensure the security and safety of the operation and personnel engaged in the operation; and

(b) The security and safety arrangements undertaken extend to all persons engaged in the operation;

13. Commends the efforts of States, United Nations agencies, international organizations and non-governmental organizations which have provided

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humanitarian and other assistance, encourages them to continue and increase such assistance, and urges others to provide such assistance;

14. Welcomes the intention of the Secretary-General to establish a special trust fund for Rwanda and invites the international community to contribute generously to it;

15. Commends the tireless efforts of the UNAMIR Force Commander to prevent more innocent lives from being lost, and to bring about a cease-fire between the parties;

16. Commends also the efforts of the Secretary-General and his Special Representative to achieve a political settlement in Rwanda within the framework of the Arusha Peace Agreement, invites them, in coordination with the OAU and countries in the region, to continue their efforts, and demands that the parties undertake serious efforts to bring about political reconciliation;

17. Decides to keep the situation in Rwanda and the role played by UNAMIR under constant review and, to that end, requests the Secretary-General to report to the Council as appropriate, and in any case no later than 9 August 1994 and 9 October 1994, on progress made by UNAMIR in the discharge of its mandate, the safety of populations at risk, the humanitarian situation and progress towards a cease-fire and political reconciliation;

18. Decides to remain actively seized of the matter.

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UNAMIR FORCE SOPs

PART TWO

HEADQUARTERS

- SECTION 1 - CONCEPT
- SECTION 2 - COMMAND AND CONTROL
- SECTION 3 - ORGANIZATION
- SECTION 4 - STAFF DUTIES AND RESPONSIBILITIES
- ANNEX A - UNAMIR COMMAND AND CONTROL
- ANNEX B - ORGANIZATION OF FORCE HEADQUARTERS

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SECTION 1 - CONCEPT

1. This part of the SOPs lays down the command and control of UNAMIR and the detailed organizational structure of the Military Component HQ down to the Sector level. It also gives the various duties and responsibilities of the main staff at the Force HQ.

2. It comprises four section as follows:

- a. Section 1 - Concept
- b. Section 2 - Command and Control
- c. Section 3 - Organization
- d. Section 4 - Staff Responsibilities and Duties.

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