

[ 7 CONFIDENTIAL ]

UNARCHIVES

SERIES S-1062

BOX 149

FILE 1


ACC. 1998/0283

UN RESTRICTED

TO : SIGNAL OPS OFFR  
FROM : SO TO CMO  
DATE : 22 January, 1996

REQUEST FOR RWANDATEL EXTENSION  
TO CMO'S OFFICE

1. The CMO request that an extension of the Rwandatel line in the Milobs Duty Office be made to his office.
2. It is please submitted for your necessary action.

  
S B PARRY  
Flt Lt  
SO TO CMO

UN RESTRICTED

8/15/11

UNAMIR

OUTGOING FAX

94 OCT 14 11 34  
MIR 2399

IMMEDIATE

FAX OUT 3168

NO OF PAGES TRANSMITTED INCLUDING THIS :

TO : MEDILLI DEPUTY DIRECTOR, FOD UNATIONS NEW YORK	FROM: COL MOEEN UDDIN AHMED DCMO KIGALI, RWANDA
TEL:	DATE: 14 NOV 94
INFO : CMO, UNAMIR CAO, UNAMIR	
FAX: (212) 963 - 0383	FAX: 3-3090

1. FIND ATTACHED COPY OF DISCUSSION POINTS BETWEEN MILOBS AND MR MEDILLI, DEPUTY DIRECTOR, FOD AT MILOB SECTOR COMMANDERS CONFERENCE HELD AT KIBUYE, RWANDA ON 29 OCT 94. PLEASE BE INFORMED THAT 98 MILOBS WILL BE REPATRIATED BY NOV/DEC 94. SO A PROMPT DECISION PARTICULARLY ON THE BAGGAGE ALLOWANCE WILL HIGHLY BE APPRECIATED.

2. BEST REGARDS.

GDIR

CMO

DCMO

CAS

UN RESTRICTED

UNITED NATIONS

ASSISTANCE MISSION FOR RWANDA



UNAMIR - MINUAR

NATIONS UNIES

MISSION POUR L'ASSISTANCE AU RWANDA

2/2

MILOBS SECTOR COMMANDERS CONFERENCE HELD AT SECTOR 4B HQ (KIBUYE)  
ON 29 OCTOBER 1994

DISCUSSION WITH FOD (DPKO) DEPUTY DIRECTOR

1. The DCMO after welcoming the Deputy Director, FOD, Mr Medilli and his team, highlighted a few issues which needed for the smooth operation of MILOBS. These were as follows:

- a. Inadequate vehicles for the performance of duties.
- b. Inadequate equipment like handie talkies, night vision equipments, tentage for border out-posts etc.
- c. The need for having Forward Repair Teams in all the Sectors to avoid driving vehicles to KIGALI for repairs and maintenance.
- d. The hiring of local guards to provide security at MILOB Sector HQ/Sub-sector HQ (where forms troops are not available)
- e. The issue of MILOBS being repatriated without replacements.

2. SMPO MILOB HQ presented to the team, the administrative and welfare issues that were lowering the morale of MILOBS. The SMPO highlighted on the following:

- a. Loss of Personal Effects. The claims by MILOBS, who lost their personal effects during the war, had been

UN RESTRICTED



forwarded. He requested that these claims should be processed on time since most of these MILOBs would be ending their tour of duty soon.

b. Reduced Baggage Allowance. SMPO said that the revised baggage allowance policy allow MILOBs to report in the mission area with 100kg accompanied baggage. However on repatriation one is allowed 100kg unaccompanied baggage (excluding airline baggage allowance). The problems encountered by the policy include cumbersome customs procedure, delays in receiving military kit for use on arrival at home and possible losses of accountable military equipment. The SMPO requested for a review of the policy and suggested two options.

(1) MILOBs be allowed to be repatriated home with 100kg accompanied baggage (excluding 20kg baggage allowance by airlines).

(2) To go with 50 kgs accompanied (excluding 20kgs provided by airline) or opt for 100 kgs unaccompanied.

It may be mentioned here that 98 MILOBs will be repatriated by Dec 94. A quick decision would be highly appreciated.

c. Leave. The SMPO requested that the policy on leave being earned should be reviewed so that MILOBs could take leave in advance. He recommended that the CMO

UN RESTRICTED

7/2

should be given authority to grant a minimum of 6 days leave advance to MILOBs.

d. Compensatory Time Off. SMPO said the new policy on CTO which states that, CTO could not be accumulated by MILOBs is reducing the operational efficiency of MILOBs. He therefore suggested that a maximum of 12 days be accumulated and this could be carried forward from one month to the other to allow for flexibility in the planning of CTO for MILOBs to ensure efficiency.

e. MSA. The SMPO then talked about the thorny issue of deductions in MILOBs MSA. He said the Finance Section was deducting \$27 per diem across the board from MILOBs MSA for having stayed in UN hired accommodation. He stressed that not all MILOBs lived in UN hired accommodation during the period 21 Sept - 31 Oct 94 and so it would be unfair to treat all like that. He also requested that MILOB HQ be notified in advance of any deductions and justifications before deductions are effected.

DEPUTY DIRECTOR FOD/CAO RESPONSE

3. Provision of Operational Equipment. Mr Medilli praised MILOBs for the good job they did and are still doing to bring stability in Rwanda. He said everything was being done to equip UNAMIR with the required number of vehicles and this would materialize soon. On the inadequate communication equipment, he said he was not aware of the inadequacy and asked that this be submitted to UN HQ soonest.

UN RESTRICTED

4. Forward Repair Teams He agreed with the suggestion on having Forward Repair Teams in all Sectors and asked that the CTO be instructed to open these as soon as feasible.

5. Security. On the hiring of local guards, he said the possibility of locating MILOB SECTOR HQs with the formed troops should be exploited. He asked that the issue be studied and a paper submitted on it.

6. Replacements for Repatriated MILOBs. He promised to take up the issue of MILOBs being repatriated and not being replaced with Maj Gen Baril at UN HQ.

7. Review of Baggage Policy. Mr Medilli agreed with the problems that returning MILOBs are likely to encounter with their unaccompanied baggage and promised to take up the issue. He said that he could give decision on 50kg additional accompanied baggage on the spot but he would study and see whether 100kg additional accompanied baggage could be given.

8. CTO. On accumulation of CTO for a period for 12 days, he said that was not a problem and could be arranged.

9. Mission Area. Mr Medilli then handed over to Mr Keypulton to dilate on the issue of Mission Area and MSA. Mr Keypulton spoke on the issue of the definition of "Mission Area". He said that a Mission Area could be defined based on administrative or operational requirements. He said NY had the problem of which countries could be considered as the Mission Area particularly in the case of UNAMIR. He asked for recommendations on this issue and added that KENYA for now has been made part of the Mission Area purely due to administrative reasons.



6/2

10. MSA. ON the issue of MSA, Mr Keypulton explained the circumstances under which deductions could be made from one's MSA. These he said were:

- (1) When an observer is accommodated by UN.
- (2) When an observer is fed by UN.
- (3) When both accommodation and feeding are provided.

11. He said that it was wrong for across the board deductions to be made and asked that information be provided by all MILOBs on who occupied UN building/ Government accommodation during the period for this anomaly to be corrected.

12. Mr Medilli summarized by directing the CAO that before cuts in MSA or major administrative changes are made, these should be coordinated with the CMO.

13. The DFC/CMO said at this point that the whole exercise looked punitive and was happy that the issue had been well explained by Mr Keypulton.

14. Summary of Decisions.

a. Baggage Allowance. Request to review policy to enable MILOBs being repatriated home to go with 100 kg accompanied baggage to be considered.

b. CTO. Decision would be taken on the accumulation of CTO up to maximum of 12 days by MILOBs.

c. Leave. Decision would be given soon regarding the possibility of CMO granting leave advance up to 6 days.



UN RESTRICTED

772

d. MSA. Major administrative policies that would necessitate deduction of MSA should be discussed between the CMO and CAO before they are effected.

e. Mission of Area. Kenya accepted as part of the mission area.

f. Forward Repair Teams. The CTO to set up Forward Repair Teams in sectors as soon as possible.

4. CONCLUSION The DCMO thanked the DD (FOD) for attending the conference despite his busy schedule and urged all to keep up the good work done inspite of the logistics inadequacies.

UN RESTRICTED

8/14/11

OUTGOING FAX

IMMEDIATE

NO OF PAGES TRANSMITTED INCLUDING THIS : 7

TO : MEDILLI DEPUTY DIRECTOR, FOD UNATIONS NEW YORK	FROM: COL MOEEN UDDIN AHMED DCMO KIGALI, RWANDA <i>20/10/94</i>
TEL:	DATE: 14 NOV 94
INF : CMO, UNAMIR CAO, UNAMIR	
FAX: (212) 963 - 0383	FAX: 3-3090

1. FIND ATTACHED COPY OF DISCUSSION POINTS BETWEEN MILOBS AND MR MEDILLI, DEPUTY DIRECTOR, FOD AT MILOB SECTOR COMMANDERS CONFERENCE HELD AT KIBUYE, RWANDA ON 29 OCT 94. PLEASE BE INFORMED THAT 98 MILOBS WILL BE REPATRIATED BY NOV/DEC 94. SO A PROMPT DECISION PARTICULARLY ON THE BAGGAGE ALLOWANCE WILL HIGHLY BE APPRECIATED.

2. BEST REGARDS.

UN RESTRICTED

UNITED NATIONS

ASSISTANCE MISSION FOR RWANDA



UNAMIR - MINUAR

NATIONS UNIES

MISSION POUR L'ASSISTANCE AU RWANDA

MILOBS SECTOR COMMANDERS CONFERENCE HELD AT SECTOR 4B HQ (KIBUYE)  
ON 29 OCTOBER 1994

DISCUSSION WITH FOD (DPKO) DEPUTY DIRECTOR

1. The DCMO after welcoming the Deputy Director, FOD, Mr Medilli and his team, highlighted a few issues which needed for the smooth operation of MILOBS. These were as follows:

- a. Inadequate vehicles for the performance of duties.
- b. Inadequate equipment like handie talkies, night vision equipments, tentage for border out-posts etc.
- c. The need for having Forward Repair Teams in all the Sectors to avoid driving vehicles to KIGALI for repairs and maintenance.
- d. The hiring of local guards to provide security at MILOB Sector HQ/Sub-sector HQ (where forms troops are not available)
- e. The issue of MILOBS being repatriated without replacements.

2. SMPO MILOB HQ presented to the team, the administrative and welfare issues that were lowering the morale of MILOBS. The SMPO highlighted on the following:

- a. Loss of Personal Effects. The claims by MILOBS, who lost their personal effects during the war, had been

UN RESTRICTED

UN RESTRICTED

forwarded. He requested that these claims should be processed on time since most of these MILOBs would be ending their tour of duty soon.

b. Reduced Baggage Allowance. SMPO said that the revised baggage allowance policy allow MILOBs to report in the mission area with 100kg accompanied baggage. However on repatriation one is allowed 100kg unaccompanied baggage (excluding airline baggage allowance). The problems encountered by the policy include cumbersome customs procedure, delays in receiving military kit for use on arrival at home and possible losses of accountable military equipment. The SMPO requested for a review of the policy and suggested two options.

(1) MILOBs be allowed to be repatriated home with 100kg accompanied baggage (excluding 20kg baggage allowance by airlines).

(2) To go with 50 kgs accompanied (excluding 20kgs provided by airline) or opt for 100 kgs unaccompanied.

It may be mentioned here that 98 MILOBs will be repatriated by Dec 94. A quick decision would be highly appreciated.

c. Leave. The SMPO requested that the policy on leave being earned should be reviewed so that MILOBs could take leave in advance. He recommended that the CMO



UN RESTRICTED

should be given authority to grant a minimum of 6 days leave advance to MILOBs.

d. Compensatory Time Off. SMPO said the new policy on CTO which states that, CTO could not be accumulated by MILOBs is reducing the operational efficiency of MILOBs. He therefore suggested that a maximum of 12 days be accumulated and this could be carried forward from one month to the other to allow for flexibility in the planning of CTO for MILOBs to ensure efficiency.

e. MSA. The SMPO then talked about the thorny issue of deductions in MILOBs MSA. He said the Finance Section was deducting \$27 per diem across the board from MILOBs MSA for having stayed in UN hired accommodation. He stressed that not all MILOBs lived in UN hired accommodation during the period 21 Sept - 31 Oct 94 and so it would be unfair to treat all like that. He also requested that MILOB HQ be notified in advance of any deductions and justifications before deductions are effected.

DEPUTY DIRECTOR FOD/CAO RESPONSE

3. Provision of Operational Equipment Mr Medilli praised MILOBs for the good job they did and are still doing to bring stability in Rwanda. He said everything was being done to equip UNAMIR with the required number of vehicles and this would materialize soon. On the inadequate communication equipment, he said he was not aware of the inadequacy and asked that this be submitted to UN HQ soonest.

UN RESTRICTED

4. Forward Repair Teams He agreed with the suggestion on having Forward Repair Teams in all Sectors and asked that the CTO be instructed to open these as soon as feasible.
5. Security. On the hiring of local guards, he said the possibility of locating MILOB SECTOR HQs with the formed troops should be exploited. He asked that the issue be studied and a paper submitted on it.
6. Replacements for Repatriated MILOBs. He promised to take up the issue of MILOBs being repatriated and not being replaced with Maj Gen Baril at UN HQ.
7. Review of Baggage Policy. Mr Medilli agreed with the problems that returning MILOBs are likely to encounter with their unaccompanied baggage and promised to take up the issue. He said that he could give decision on 50kg additional accompanied baggage on the spot but he would study and see whether 100kg additional accompanied baggage could be given.
8. CTO. On accumulation of CTO for a period for 12 days, he said that was not a problem and could be arranged.
9. Mission Area. Mr Medilli then handed over to Mr Keypulton to dilate on the issue of Mission Area and MSA. Mr Keypulton spoke on the issue of the definition of "Mission Area". He said that a Mission Area could be defined based on administrative or operational requirements. He said NY had the problem of which countries could be considered as the Mission Area particularly in the case of UNAMIR. He asked for recommendations on this issue and added that KENYA for now has been made part of the Mission Area purely due to administrative reasons.

UN RESTRICTED

10. MSA. ON the issue of MSA, Mr Keypulton explained the circumstances under which deductions could be made from one's MSA. These he said were:

- (1) When an observer is accommodated by UN.
- (2) When an observer is fed by UN.
- (3) When both accommodation and feeding are provided.

11. He said that it was wrong for across the board deductions to be made and asked that information be provided by all MILOBs on who occupied UN building/ Government accommodation during the period for this anomaly to be corrected.

12. Mr Medilli summarized by directing the CAO that before cuts in MSA or major administrative changes are made, these should be coordinated with the CMO.

13. The DFC/CMO said at this point that the whole exercise looked punitive and was happy that the issue had been well explained by Mr Keypulton.

14. Summary of Decisions.

a. Baggage Allowance. Request to review policy to enable MILOBs being repatriated home to go with 100 kg accompanied baggage to be considered.

b. CTO. Decision would be taken on the accumulation of CTO up to maximum of 12 days by MILOBs.

c. Leave. Decision would be given soon regarding the possibility of CMO granting leave advance up to 6 days.



UN RESTRICTED

d. MSA. Major administrative policies that would necessitate deduction of MSA should be discussed between the CMO and CAO before they are effected.

e. Mission of Area. Kenya accepted as part of the mission area.

f. Forward Repair Teams. The CTO to set up Forward Repair Teams in sectors as soon as possible.

4. CONCLUSION The DCMO thanked the DD (FOD) for attending the conference despite his busy schedule and urged all to keep up the good work done inspite of the logistics inadequacies.

UN RESTRICTED





UNAMIR - MINUAR

TO : SEE DISTRIBUTION

FILE NO : MILOB/DIS/6444.03

FROM : MILOB GP HQ

DATE : 20 OCT 94

SUBJ : DISCIPLINE - REPORTING LATE AFTER LEAVE/CTO

1. It has been observed that several MILOBS overstay their leave/ CTO periods. As per laid down regulations, travelling time shall count against leave/CTO entitlement as such MILOBS are responsible for their departure and return to their duty stations within the stipulated period of their leave/CTO.

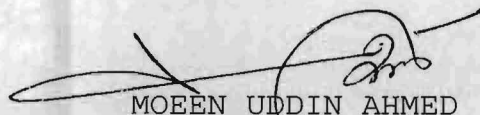
2. In case a MILOB fails to report to his duty station due to circumstances beyond his control, for example, delays in flight and being indisposed, the MILOB concerned will have to justify in writing the reasons behind his inability to return to the duty station in time. Copies of documentary evidence such as details of flight itinerary, air tickets, arrival and departure records in passport, medical report etc should be attached to the formal letter in respect of the justification. This letter should be forwarded to MILOB Gp HQ through Sector HQ within three days on the return of the MILOB.

3. With immediate effect MILOBS who report to their duty stations at the end of their leave/CTO without justification will be considered as being Absent Without Leave (AWOL)/Over Staying (OSL). Such personnel will lose their MSA for the period of absence. In addition, an adverse report will be forwarded to their Country Contingent Commanders for necessary disciplinary action. However, MILOBS whose justifications are accepted by the CMO will have their period of absence recorded as special leave.

UN RESTRICTED

4. Sector Commanders and Principal Staff Officers are requested to report MILOBS who fail to return to their duty stations to Personnel Branch, MILOB HQ for necessary administrative action.

5. Please bring the contents of this letter to the notice of all MILOBS under your command.



MOEEN UDDIN AHMED

Col

DCMO

Distribution;

External:

Action:

All Sectors:

Information:

DFC/COS/CMO

Internal:

Action:

SOO

SPLANS

SMPO

SLOGO

DCMO

DCMO

UN RESTRICTED

UNITED NATIONS  
ASSISTANCE MISSION FOR RWANDA



NATIONS UNIES  
MISSION POUR L'ASSISTANCE AU RWANDA

UNAMIR - MINUAR  
MILOB GP HQ

TO : F HQ (Ops)

Date : /3 Oct 94

FROM : MILOB GP HQ

Ref : 6464.0 / OPS

SUBJECT : ACCOMMODATION FOR MILOBS AT KAGITUMBA BORDER

1. Efforts have been made and are still being made by MILOB GP HQ to expand the deployment of the MILOBs Sect 1 to cover the North and North-eastern part of the Sector. Proposed locations are NYAGATARE (3557), GABIRO (4530) and KAGITUMBA border.
2. NYAGATARE, though the most suitable, is virtually occupied by the RPA. The NGOs located are pitched in tents and the area fairly tight. GABIRO is out of the question as the RPA has swamped the place. It also serves as their training camp for RPA.
3. At KAGITUMBA, contact was made with the Ugandan border officials. The defunct UNOMUR accommodation is still intact. The officials are prepared to allow us to use the facility. However, they stressed that only the Govt of Uganda can authorize us the use of this accommodation.
4. In the light of above, you are requested to obtain authorization from the Govt of Uganda for MILOBs to use the accommodation at Kagitumba border. This location would facilitate the monitoring of the area and the co-ordination of the Aid and refugee flow into Rwanda through the border. The accommodation is required for 9 to 12 MILOBs.

A handwritten signature in black ink, appearing to read "Moeen U Ahmed", with a long horizontal stroke extending to the right.

MOEEN U AHMED  
Col  
A/C M O

UN RESTRICTED



UN RESTRICTED

To : FHQ (Ops Br)

From : MILOB GP HQ

Info : DFC

Date : 10 Oct 94.

Sub : SECURITY OF UNMOs

1. In general the security situation in Rwanda has not yet stabilized to a extend where UNMOs can live without any security, especially in the bordering towns. One of the causes for this insecurity could be the weapons which were possessed by unauthorized people during the war, are not secured yet. At the same time civil law enforcing agencies are also not fully effective. So the general mass are little confused about the present security situation of the country.

2. With the recent instructions by UNAMIR, all the MILOBS in Kigali have left Meridien Hotel and other UNAMIR installations and have rented houses at different locations of the city. Selection of the locations were done mainly on the basis of availability of electricity, water supply and distance from the working place. But no one is sure about the security of their own locality. In other sectors, out side of Kigali, UNMOs had no choice of selecting locations due to less availability of accommodation.

3. Some of the incidences show that UNMOs were threatened by armed people to vacate the house without any appropriate reasons specially in the bordering areas. In some cases UNMO properties were taken away from the room by some people almost infront of the Govt forces. Due to the nature of duty UNMO houses or rooms remain empty throughout the day even in some cases at night also. Local guards are also scare about their own security. Under this circumstances, it becomes psychologically difficult to work

UN RESTRICTED

efficiently and promptly by any UNMOS leaving behind his own residence without security.

4 In view of the above, it is felt that security of the UNMOS, their belongings, UN vehicles and other equipment may be reviewed earnestly. It is learnt that in some other UN Missions either guards are provided by host country or by UN formed troops to ensure the security of MILOBS as well as UN properties. Even in some cases water and electric supply are also ensured by UN specially in the remote areas. So it is requested that some measures may be taken immediately to ensure the security of man and material.

5. Forwarded for your sympathetic consideration and necessary action please.



MOEEN U AHMED

Col

A/CMO

DFA

DCYO ~~89/10~~

UN RESTRICTED

Sub : SECURITY OF UNMOs

1. In general the security situation in Rwanda has not yet stabilized to a extend where ~~people~~ <sup>UNMOs</sup> can live without any security, ~~problem.~~ ~~especially in the bordering towns. present Govt is also~~ ~~not very sure about the security for the locals though efforts~~ ~~are on to ensure it.~~ One of the causes for this insecurity could be the weapons, which were possessed by unauthorized people during the war, are not secured yet. At the same time civil law enforcing agencies are also not fully effective. So the general mass are little confused about the present security situation of the country.

2. With the recent instructions by UNAMIR, all the MILOBS in Kigali have left Meridien Hotel and other UNAMIR installations and have rented houses at different locations of the city. Selection of the locations were done mainly on the basis of availability of electricity, water supply and distance from the working place. But no one is sure about the security of their own locality. In other sectors, out side of Kigali, UNMOs had no choice of selecting locations due to less availability of accommodation.

*Some of the incidences show*  
3. ~~Recently in many instances it has been seen~~ that UNMOs were threatened by armed people to vacate the house without any appropriate reasons specially in the bordering areas. In some cases UNMOs' properties were taken away from the room by some people almost infront of the Govt forces. Due to <sup>the</sup> nature of ~~the~~

duty,

~~job~~ UNMOs houses or rooms remain empty throughout the day even in some cases at night also. Local guards are also scared about their own security. Under this circumstances, it becomes psychologically difficult to work efficiently and promptly by any UNMOs leaving behind his own residence without security.

4 In view of the above, it is felt that security of the UNMOs, their belongings, UN vehicles and other equipment may be reviewed earnestly. It is learnt that in some other UN Missions either guards are provided by <sup>host country or by UN formed troops</sup> ~~UN or UNMOs are kept in UN protected premises~~ to ensure the security of MILOBS as well as UN properties. Even in some cases water and electric supply are also ensured by UN specially in the remote areas. So it is requested that some measures may be taken immediately to ensure the security of man and material.

5. Forwarded for your sympathetic consideration and necessary action please.