



**World Food
Programme**

**Programme
Alimentaire
Mondial**

**Programa
Mundial de
Alimentos**

**برنامج الأغذية
العالمي**



The
Executive
Director

*Fighting Hunger
Worldwide*

Via Cesare Giulio Viola, 68/70
00148 Rome, Italy

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19 January 2016

Mr. Sergio B. Arvizú
Chief Executive Officer
United Nations Joint Staff Pension Fund
c/o United Nations
P.O. Box 5036
New York, NY 10163-5036
USA

(Received on 17/02/16 by email)

Dear Mr. Arvizú,

I am writing to bring to your attention significant concerns regarding the current delays that the World Food Programme's (WFP) newly separated staff are experiencing in receiving their pension benefits. ✓

To the best of my knowledge, out of 294 payment requests submitted to the Fund since July 2015, only 20 have been finalized.

I am aware that the Fund has recently implemented a new Integrated Pension Administration System, which has resulted in increased processing times and consequently in delayed disbursements. I also understand that additional impediments in processing pension benefits for WFP national staff derive from delays in reflecting in the UNJSPF's records a large volume of data corrections performed by WFP over the past months.

I do appreciate that the Fund is putting a great effort into reducing the backlog and processing all outstanding claims. However, I would like to stress the fact that this is having a significant detrimental impact on WFP retirees – particularly on our former national staff based in field offices – and that in some cases, their livelihoods are at stake.

I welcome any suggestion on how WFP could support expediting the current processes to ensure a faster turnaround time in settling benefits in favour of retirees. I count on your strong support in ensuring that this matter receives the attention that it deserves.

My sincere thanks in advance.

Sincerely,

Ertharin Cousin

RECEIVED

FEB 17 2016
16-01411
EOSG/CEP/DAI

For info: CLK

FILE

19

EOSG/CEP

HRM/16/003



cc: Ban Ki-moon, Secretary-General, United Nations

José Graziano da Silva, Director-General, Food and Agriculture
Organization of the United Nations



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Central

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Ertharin Cousin

HRM/16/003





cc: Ban Ki-moon, Secretary-General, United Nations

José Graziano da Silva, Director-General, Food and Agriculture
Organization of the United Nations



To:
Cc:
Bcc:
Subject: Fw: Advance information of complain letter on UNJSPF delays from World Food Programme

From: HQ.HRDIRECTOR <hq.hrdirector@wfp.org>
To: ARVIZU Sergio <arvizu@un.org>
Cc: sgcentral <sgcentral@un.org>, "Secretary-DG@fao.org" <Secretary-DG@fao.org>, Prerana ISSAR <prerana.issar@wfp.org>, ARNDT Gedma <arndt@un.org>, EDCorrespondence <edcorrespondence@wfp.org>
Date: 17/02/2016 10:21-AM
Subject: Advance information of complain letter on UNJSPF delays from World Food Programme
Sent by: Samantha MARTINI <samantha.martini@wfp.org>

Message sent on behalf of Ms. Prerana Issar, HRM Director

Dear Mr. Arvizú,

Please be informed that a letter from Ms. Ertharin Cousin, Executive Director of the U.N. World Food Programme, is presently being mailed to your attention. I am attaching a scanned copy for your advance information.

By means of this letter, Ms. Cousin would like to express deep concerns over the financial hardship experienced by former WFP staff as a result of the systematic delays in processing benefits by the U.N. Joint Staff Pension Fund.

Ms. Cousin extends WFP's support to the Fund in exploring solutions to expedite the current processes and ensure a faster turnaround time in settling benefits in favour of retirees.

Regards.

Prerana



Prerana Issar
Human Resources Director
United Nations World Food
Programme
Rome, Italy
Tel.: +39-06-6513-2400
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